



READ AND SIGN

Revision: 0 | Issued: 18.02.2025

Topic: Safety Culture changes effective 01st March 2025

Dear team,

Starting from **1st March 2025**, each airline will be listed separately under its respective organization. As a result, **all inspections and incidents must be conducted and logged under the corresponding organization/airline**.

If you do not see a specific airline (e.g., ITA, Air Baltic, easyJet etc.), please use the "**Other Airlines**" organization for inspections and incident reporting.

The screenshot shows a software application interface for managing organizations. At the top, there is a navigation bar with tabs: Home, AS, DD, IS, M, and +2. Below the tabs is a search bar with the placeholder 'Search'. The main area displays a list of organizations. The 'DHS' organization is currently selected, indicated by a blue checkmark icon next to its name. Other organizations listed include 'DHS (bis Feb2025)', 'easyJet', 'Finnair', 'LOT Polish Airlines', and 'Other Airlines'. To the right of the list, there are buttons for 'Actions', 'Issues', and 'Training'. A vertical scrollbar is visible on the right side of the list area. A red circle highlights the dropdown arrow icon next to the 'DHS' organization name.

Due to the separation, some seats have become available (except „Other Airlines“ Organization).

To accommodate this, I have created a **generic account** for your supervisors using the respective **passenger services email address**, so that your supervisors can support you with inspections and logging incidents.

This change aims to improve the streamline operational oversight. Please ensure compliance with this update.

Thank you and regards,

Dominika