



READ AND SIGN

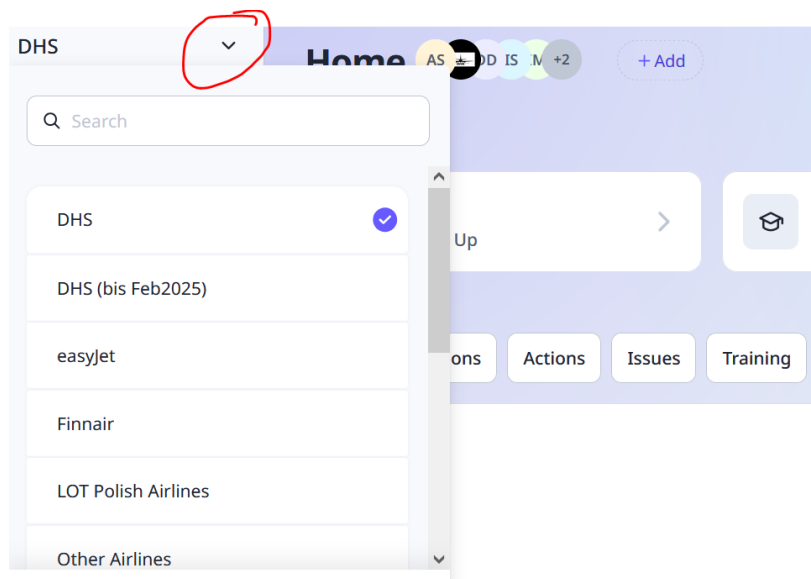
Revision: 0 | Issued: 18.02.2025

Topic: Safety Culture changes effective 01st March 2025

Dear team,

Starting from **1st March 2025**, each airline will be listed separately under its respective organization. As a result, **all inspections and incidents must be conducted and logged under the corresponding organization/airline**.

If you do not see a specific airline (e.g., ITA, Air Baltic, easyJet etc.), please use the **"Other Airlines"** organization for inspections and incident reporting.



Due to the separation, some seats have become available (except „Other Airlines“ Organization).

To accommodate this, I have created a **generic account** for your supervisors using the respective **passenger services email address**, so that your supervisors can support you with inspections and logging incidents.

This change aims to improve the streamline operational oversight. Please ensure compliance with this update.

Thank you and regards,

Dominika