



Topic: Rules regarding wearing the uniform

Dear colleagues,

By now everyone (except the newly hired colleagues) should have received all parts of the uniform, so we would like to ask for the following with immediate effect:

From now on, please refrain from combining the DHS uniform with private clothing; this is only permitted with/for shoes.

We also no longer want to see agents at the check-in working in private clothing at all, because there is no reason for that.

There have been repeated complaints from our customers/airlines about our agents standing at the counter in wild clothing combinations and not adhering to the uniform rules/standards, so unfortunately, we feel compelled to now have to publish this order.

Every agent should have the following items in his/her inventory:

V-NECK	1X	
BLUSEN LANG	2X	
BLUSEN KURZ	1X	
HOSE	2X	
WESTE	1X	
*2X HOSE ODER 1X HOSE + 1X ROCK ODER 2X ROCK		For females

If any parts are still missing that prevent you from wearing the -full- uniform according to the standards, please let us know by February 16th at the latest, so we can immediately take care of obtaining the missing part(s).

Since there is otherwise no reason to wear private clothing while working, although a uniform is provided, we would like to point out, that appropriate measures will be taken, should agents continue to be seen in private clothing at the counter/on duty.

Thank you for your coop

Gihan Fahmy