



READ AND SIGN
Revision: 0 | Issued: 10.02.2025

Topic: Updated Handbag Regulation

Dear all,

With immediate effect, hand luggage may no longer be checked in at the check-in counter free of charge.

If a passenger appears at the counter with hand luggage that is too heavy, and tries to avoid paying excess baggage by reducing the weight of the hand luggage, please enter the following comment, under Pax name, in the system: "Please check weight of Hand luggage at Gate"

Gate staff who see the "pop up" in the system have to weigh the baggage again and, if it is overweight, collect the money.

Thank you for your coop,

Gihan