



Topic: Handluggage Management on Pegasus

Dear All

On Pegasus we will have a couple of changes when it comes to the handluggage management. Following is effective from Friday (07.02.2025).

Check-In Counter

Unfortunately, we are no longer allowed to collect handbags free of charge from 07.02.2025 at the check-in counters, regardless of how full the flight is.

This will result in a higher number of handbags at the gate, so I would like to ask you to please strictly control the handbags at the check-in, and use the cabin approved tags, to make it easier at the gate.

When using the cabin approved tags, please label the handbags yourselves and don't hand it over to the passengers.

Boarding Gate

Because we will have a higher number of handbags coming to the gate, we will need to be stricter there and proactively do handluggage management.

From 07.02.2025 we are introducing a 3rd person at the gate only for the handluggage management and to collect payments – the 50€ GAXB fee.

The setup at the gate will be from Friday as follows:

- 1 B-COOR – coordinating and checking visas for online checkers
- 1 GATE Agent – boarding all passengers
- 1 GBAG Agent – checking handbags and collecting the 50€ GAXB fee



READ AND SIGN
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Since the time at the gate is limited, @coordinators, I would like to ask you to please be at the gate at STD-75. This is 15 minutes earlier than currently.

The reason for this is to prepare the gate fully, ask everyone to leave the pre-boarding area and to set up all systems, load all printers.

Dear all, those of you doing the boarding or being the GBAG Agent at the gate, please be at the gate at STD-60, so at STD-60 the preboarding can start right away.

Now with this additional handluggage management at the gate, it is crucial that the preboarding starts at STD-60 immediately to the waiting room, so there is sufficient time for everything.

If the preboarding starts at STD-60 already, even only with 1-side boarding, all passengers can be boarded on time.

To the colleagues, who will do the handluggage management – assigned as GBAG Agent in AvBIS –, I have the following request:

Please check all passengers in the line before they reach the gate, and check whether they have handluggage allowance. This is visible on the boarding pass.

If the passenger has handluggage allowance, please clearly mark it on the boarding pass, that the passenger's handluggage is good to go.

Without that marking no passenger shall be boarded, but should be sent for handluggage check first.

If a passenger has handluggage but no allowance, or a passenger has more/heavier/bigger handluggage, please pull them out of the line, check-in the bag with system printed bagtag and please charge the passenger the 50€ GAXB fee.

Thank you!

Norbert