



**READ AND SIGN**  
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## LFI: Intercepted INAD

Dear All

At the end of October, we had an incident on a TUI flight to BVC, where the passport was not checked, and the passenger was accepted with a passport which was not valid for 6 more months.

This passport was spotted at the gate, and the gate team stopped the passenger intercepting him from becoming an INAD.

Very good job at the gate!

With this case I would like to highlight how important it is to properly check the travel documents at the gate. The gate is the last point where we can still save it, and on this occasion it worked perfectly.

Furthermore, please carefully check the travel documents at the check-in already. At the gate time is limited; and at the check-in only those who have all the required documents should be accepted.

Thank you!

Norbert