



READ AND SIGN

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Topic: LFI Online Checked Inn Passengers at the Gate

Good afternoon der Team,

Recently starting November, we had unfortunately an INAD which was online checked in and showed up at the gate. Gate Agents did everything correct, they stopped the passenger and checked in the system the Timatic. In the Timatic it shows GREEN, so for us it should be ok. The problem is what we learnt, if the passenger is online checked in, the online system checks the Timatic flight by flight.

For Example:

Passenger is flying HAM-SAW and SAW-DXB. The online system will check the TIMATIC HAM-SAW and it will shown GREEN, because the Columbian passport can fly with a validity of 3 months to SAW. But the 2nd flight SAW-DXB would be red, but we could not see the 2nd flight from this mask. Agent checked, green, all ok.

So, for now we need to be more careful regarding onward flights and DOC checks. When you go to the passenger and check the APIS, we need to also press CONTINUE, then might be the system would show us the responds of the whole route.

Please always check those passports which are not common, INADS are as I many times saying not nice and expensive!

And I am always saying not sure, then ask the visa team, delay the flight, better to have an INAD.

Thanks!

Regards,

Aquil.