



## Topic: TIMATIC CRANE

Dear team,

we had an INAD again because Timatic was not read correctly and no visa was checked, although it was clearly indicated.

I would like to point out to everyone again how important it is that Timatic is read and understood correctly. If there is still any uncertainty after that, please contact the visa team as always with all the data and details needed to avoid misunderstandings.

Here are some examples:

**\*\*Apis Table Header**

Gender: Male	APIS NAME: SADULLAH	APIS SURNAME: FAIZI	Date of Birth: 22/04/1993
Nationality: Afghanistan	Document Type: Passport Normal	Document Place: Afghanistan	
Document No: P00317067	Expiry Date of Document: 06/10/2027	Visa/Residency Document: Yes <input checked="" type="radio"/> No <input type="radio"/>	
Timatic Response: No	Show Extra Timatic Info		

Please write an explanation to continue check-in  
pax has e-visa

### Travel Document Check Result

**TR (Visa) -->**

**REQUIREMENT:**  
Visa required.

**Visa Exemptions:**  
**INFORMATION:**  
Passengers of Turkish origin with a foreign passport and a national ID card issued by Türkiye (Nufus Card).

**Visa Issuance:**  
**INFORMATION:**  
E-visas can be obtained before departure at

OK

In this example who can clearly see that Visa is required and e-visa can be obtained before departure. Please do never forget to swipe the passport even if PAX checked in online. Passport informations needs to be correct in the system so its important to swipe to get the right information.



## READ AND SIGN

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### Travel Document Check Result

#### Visa Issuance:

##### INFORMATION:

E-visas can be obtained before departure at [www.evisa.gov.tr](http://www.evisa.gov.tr)

. Passengers must have an electronic or a printed e-visa confirmation. Airlines must check all the additional requirements specified on the e-visa confirmation. A supporting document such as a third country visa or residence permit may be required. Used single entry visas are accepted as supporting documents if they are not expired on the day of entry to Türkiye.

OK

Please read carefully what Timatic is telling you.

Example: *A supporting document such as a third country visa or residence permit may be required*

Doublecheck the e-visa of PAX under section supporting document to see what is the additional requirement of the e-visa to be valid. If supporting document is missing the e-visa can not be accepted!

You can doublecheck also on [www.timaticweb2.com](http://www.timaticweb2.com) which I have shared already with you but please in any doubt contact visa team +90 530 108 21 71

Thanks

