



Topic: TUI EMA Handling – Battery Is Mounted In The Wheel Hub

Dear All

On TUI flights we see a high number of electric wheelchairs – sometimes it can be recognized right away, other times a deeper inspection is required like with the battery powered wheels (battery is mounted in the wheel hub).

Please always inspect these wheelchairs at the counters carefully to be able to determine whether it is an EMA, and if it is, then which kind.

These wheelchairs when the battery is mounted to the wheel, we handle as **wheelchair with non-removable batteries**.

Wheels and batteries will remain attached to the wheelchair.

These batteries can be deactivated by either a physical button or a mobile application.

Handling instruction:

- EMA tag must be filled and attached to the wheelchair.
- Power unit must be switched off or be set into flight mode.
- The wheels containing the batteries must be securely attached to the wheelchair.

Note: Maximum allowable capacity per wheel is 160Wh. Batteries stronger in each wheel are not permitted on TUIfly. Wheelchairs can be powered by a single battery up to 300Wh, or 2 batteries up to 160Wh each.

Thank you!

Norbert