



READ AND SIGN
Revision: 0 | Issued: 09.09.2024

Topic: SV Phone vs Private Phones

Dear All

Please kindly stop using the private numbers of the supervisors/lead agents for work related communication with them.

We are losing information, for example we are not able to act and amend the roster if a sick call arrives, because this was communicated to a supervisor on his/her private number and for any reason not being communicated further.

During your shifts to seek help from the supervisor, or to communicate any work related information to the supervisor, please kindly use the supervisor number only.

This is the +49 151 21290230 or FRA-Passage@dhs.aero

Thank you for your cooperation!

Best regards,

Norbert Rakoczi
Station Manager at DHS | Frankfurt

M: +49 (0) 1511 460 7288
E: Norbert.Rakoczi@dhs.aero