



Topic: TUI - Accepting Car Seats Onboard

Dear all,

When accepting car seats onboard TUI flights passengers must present a printed document stating that the passengers have permission directly **from TUI** to use a car seat onboard the flight.

There are two cases in which passengers may be bringing a car seat for onboard use.

1. Passengers with a linked infant who have also booked an extra seat (SSR EXST) for the infant to use with a car seat.
2. Passengers with children who would like to use a car seat for their child.

In both cases the passengers will require written permission from TUI to use a car seat. Additionally, the Infant Car Seat SSR **INCS** must be included in the list of passenger's SSRs.

In the event that a passenger arrives at the check-in with the written permission, but no SSR is included, the SSR must be added manually. See below.

The screenshot shows the GoNow software interface. At the top, there is a navigation bar with various buttons and a status bar showing '15:27'. Below this is a main dashboard with sections for 'Passengers' (1), 'Segments' (1), and 'Balance' (0.00 GBP). The 'Segments' section shows a flight from 'FRA-DIE' to 'DIE-FRA' with a duration of '26min'. The 'SERVICES' section is the focus, with a sub-section titled 'Service Details'. A dropdown menu is open, listing various SSR codes. The 'Infant Car Seat (INCS)' option is highlighted with a red box. Other listed SSRs include 'GOLF', 'HB15', 'HB20', 'HB23', 'HB25', 'HBAG', 'HSLT', 'ITOG', 'IVOF', 'LGWC', 'MAAS', 'PARA', and 'DETC'.

The following page shows examples of certified car seats for travel within Europe.



READ AND SIGN

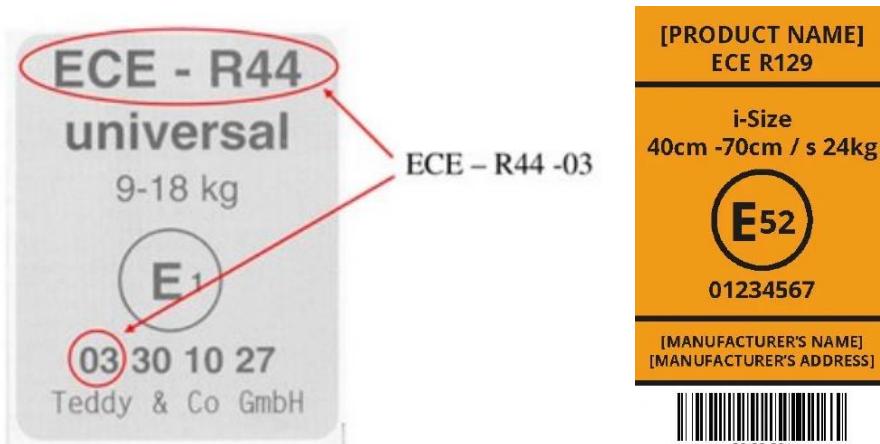
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Car seats must have **two** approval markings on them for EU.

- Label ECE R44-04 (the last two digits must be 03 or 04 or a higher number) or the label ECE R129

And

- Qualification sign attesting that the child seat is approved for use in aircraft.



Label ECE R44-04 (left) and ECE R129 (right)



For Use in Aircraft

Group 2: 15–25 kg
Group 3: 22–36 kg

www.tuv.com
ID 0000053832

Attestation that the car seat is approved for use in aircraft



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Car seats cannot be approved for use in the cabin without both labels.