



Topic: TUI Points – Check In

Dear All

Recently we had several issues with bags not making it outside to the position, or they are ending up tagless in the system.

A few points to highlight:

1. Old tags need to be removed. The bag shall only have one tag on it, the one you issued for the respective flight.



2. Please pay attention to carefully stick the two ends of the bagtags together to reduce the chance of the bagtag falling down.

Furthermore, please use 1 or 2 of the small stickers and stick them on the sides of the bag. These small stickers help identifying the bag in case the actual bagtag falls down.

3. And lastly, please pay attention to always enter the right flight number on the panel at the counter when you are sending the bags down. With common check-in this needs extra attention, otherwise the bags might not make it ontime to the right flight.

+1 If passengers have no free baggage allowance, please use SSRs **BX20, BX25 & BX32**. Please don't charge the passenger according to the kgs.

Thank you!

Norbert