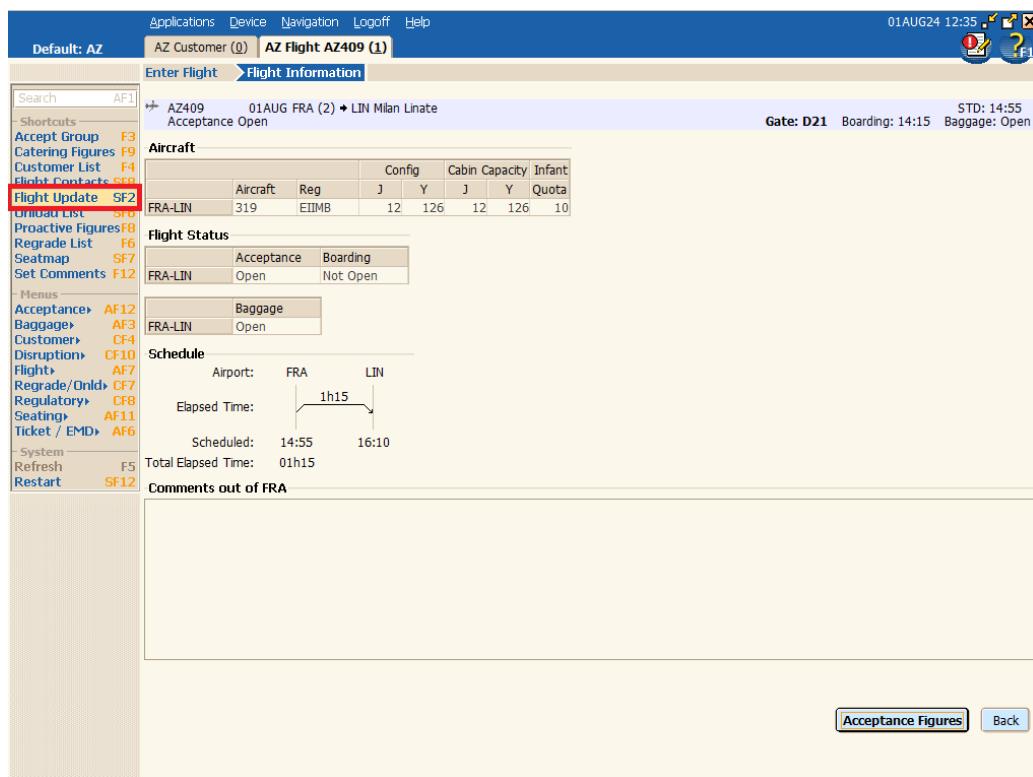


Topic: Updating Gates in Altea When Changed

Dear all,

This is a reminder that if the boarding gate for a flight is changed, **even at the last minute**, the new gate must be updated in Altea. This will update the gate displayed in the passengers' app, so they may be informed of the new gate even if they are not present for the announcement.

The gate can be updated by selecting the flight and clicking "Flight Update" – "A/C Reg / Loc." Input the new gate and click "Update."



Default: AZ

Applications Device Navigation Logoff Help

AZ Customer (0) AZ Flight AZ409 (1)

01AUG24 12:35

Enter Flight Flight Information Flight Update

AZ409 01AUG FRA (2) → LIN Milan Linate STD: 14:55
Acceptance Open Gate: D21 Boarding: 14:15 Baggage: Open

Update timing and status information or select an option from the menu

Timings

ETD: <input type="text"/> +0	ADV: <input type="text"/> +0	ATD: <input type="text"/> +0
ETA: <input type="text"/> +0	Boarding Time: 14:15 +0	ATW: <input type="text"/> +0

Flight Status

Acceptance Status: OPEN	General Flight Status: OPENED
Load Control: OPEN	Boarding Status: NOT OPEN
Baggage Status: OPEN	Disruption Status: NOT DISRUPTED

Update **Exit**

Search AF1

- Shortcuts

A/C Reg / Loc F6

Auto Unload F11

Regulatory F4

Resilience F7

Rev. Integrity F3

- Menus -

Flights AF7

Regulatory C9

Ticket / EMD AF6

- System

Restart SF12

Default: AZ

Applications Device Navigation Logoff Help

AZ Customer (0) AZ Flight AZ409 (1)

01AUG24 12:35

Enter Flight Flight Information Flight Update Update Registration and Location

AZ409 01AUG FRA (2) → LIN Milan Linate STD: 14:55 Gate: D21 Boarding: 14:15 Baggage: Open

Update registration and location information

Gate Number

Gate(s): <input type="text" value="D21"/>	Aircraft Parking Location
Location: <input type="text"/> <input type="text"/>	

Baggage Lateral

Baggage Lateral: <input type="text"/>	Aircraft Registration
	Aircraft registration: EIIMB

Update **Exit**

Search AF1

- System

Restart SF12