



READ AND SIGN

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LFI: Baggage Reconciliations

Dear All,

Recently we had an incident where a group of passengers were travelling together, and their baggage were not registered to the actual owner.

At the end one of the passengers did not fly, and since the baggage were not registered to the correct owner, this resulted in the offload of a wrong bag.

Please see detailed information below about the incident.

I would like to kindly ask all of you, to please pay attention to registering the baggage to their actual owner.

Hallo zusammen,

Pax Ince wurde abgeladen. Leider wurden die Koffer nicht korrekt zugeordnet am CKIN. Jetzt werden uns 2x Kosten für die Zustellung entstehen, da der „falsche“ Koffer nach LCA geflogen ist.

LG Martin

	Name, Program	Rec, StdBy	Product	Cabin	Seat	Seq	Bags	TTI	Final	In / Outbound	Special
<input type="checkbox"/> 1 1/2	Ince, Melihcan Herr	SFUS7B HK	SY:TU... BIZO, DCKI, FOID	Y		0	0		LCA	IN OUT	
Manifest Comments (0)			Bags (1)			SSRs (3)					
			0617853252			STND Removed		BIZO		1x Gepäckstück(e) à 20 kg	
								DCKI		Desk Check In	
								FOID		Identitätsnachweis	

Martin Gerken
Station Operations Coordinator FRA

Thank you!

Norbert