

## Topic: TUI – Deleting Bag Tags in GoNow

Dear all,

GoNow does not give the option to reprint bag tags. However, there are times where a new bag tag must be printed. When this happens, it must be ensured that the old tag is deleted from the system, the tag removed from the luggage, and destroyed. Then the new tag can be issued and attached.

Always double check the tag that you are attaching to a bag is the correct one. If there are issues with the printers, duplicates can sometimes be printed. Each tag must be unique and associated with the correct passenger while also matching what is in the system.

GoNow fradhspod01, Airport Supervisor - ProdR4x

Passengers | 2 Y4VKFV PF:LTU Segments | 1 To FUE Departs in 4min Balance GBP

1 ACKER, TINA Mrs. 17A BI15, FOID, TYP... 1 X3 2138(X3) FRA-FUE 12:20-16:00 0stp 0.00

2 BRUECKE, FRANK Mr. 17B BI15, FOID, TYP...

**BAGGAGE**

Bags

→ Add bags

Bag Group 1 (2 Passengers) Fees: 0.00

Baggage Type: ANY Allowance: 2@30 Kg Remaining: 0@3 Kg

ACKER, TINA Mrs.

1	FUE	0617198564	13 Kg	STND	Checked
2	FUE	0617198566	14 Kg	STND	Checked

BRUECKE, FRANK Mr.

Total Combined Weight: 27 Kg

Add Cancel < Previous Next >

Press 'Cancel' to make the left side of the screen active.

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Bag Group 1 (2 Passengers) Fees: 0.00

Baggage Type: ANY Allowance: 2@30 Kg Remaining: 0@3 Kg

ACKER, TINA Mrs.

1	FUE	0617198564	13 Kg	STND	Checked	<input type="button" value="Edit"/>
2	FUE	0617198566	14 Kg	STND	Checked	

BRUECKE, FRANK Mr.

Total Combined Weight: 27 Kg

< Previous Next >

Be sure to double check that the bag you are deleting is the same as the tag you are removing.