Topic: TUI – Deleting Bag Tags in GoNow

Dear all,

GoNow does not give the option to reprint bag tags. However, there are times where a new bag tag must be printed. When this happens, it must be ensured that the old tag is deleted from the system, the tag removed from the luggage, and destroyed. Then the new tag can be issued and attached.

Always double check the tag that you are attaching to a bag is the correct one. If there are issues with the printers, duplicates can sometimes be printed. Each tag must be unique and associated with the correct passenger while also matching what is in the system.

Press 'Cancel' to make the left side of the screen active.

*Be sure to double check that the bag you are deleting
is the same as the tag you are removing.*