



## **Topic: TUI – Deleting Bag Tags in GoNow**

Dear all,

GoNow does not give the option to reprint bag tags. However, there are times where a new bag tag must be printed. When this happens, it must be ensured that the old tag is deleted from the system, the tag removed from the luggage, and destroyed. Then the new tag can be issued and attached.

Always double check the tag that you are attaching to a bag is the correct one. If there are issues with the printers, duplicates can sometimes be printed. Each tag must be unique and associated with the correct passenger while also matching what is in the system.

GoNow fradhsprod01, Airport Supervisor - Prodr4x

Menu | Check-In | Search F2 | Security F3 | Seats F4 | Bags F5 | Services F6 | Payments F7 | Finalize F10 | 12:16

Passengers | 2 Y4VKFV PF:LTT Segments | 1 To FUE Departs in 4min Balance GBP

1 ACKER, TINA Mrs. 17A BI15, FOID, TYP... 1 X3 2138(X3) FRA-FUE 12:20 - 16:00 0stp 0.00

2 BRUECKE, FRANK Mr. 17B BI15, FOID, TYP...

## BAGGAGE

Bag Tags | Automated

**Bags**

Add bags Insert

Bag Group 1 (2 Passengers) Fees: 0.00

Baggage Type:	Allowance:	Remaining:
ANY	2@30 Kg	0@3 Kg

ACKER, TINA Mrs.

1	FUE	0617198564	13 Kg	STND	Checked
2	FUE	0617198566	14 Kg	STND	Checked

BRUECKE, FRANK Mr.

Total Combined Weight: 27 Kg

Add Cancel

< Previous Next >

Press 'Cancel' to make the left side of the screen active.

GoNow fradhsprod01, Airport Supervisor - Prodr4x

Menu | Check-In | Search F2 | Security F3 | Seats F4 | Bags F5 | Services F6 | Payments F7 | Finalize F10 | 12:16

Passengers | 2 Y4VKFV PF:LTT Segments | 1 To FUE Departs in 4min Balance GBP

1 ACKER, TINA Mrs. 17A BI15, FOID, TYP... 1 X3 2138(X3) FRA-FUE 12:20 - 16:00 0stp 0.00

2 BRUECKE, FRANK Mr. 17B BI15, FOID, TYP...

## BAGGAGE

Bag Tags | Automated

**Bags**

Add bags Insert

Bag Group 1 (2 Passengers) Fees: 0.00

Baggage Type:	Allowance:	Remaining:
ANY	2@30 Kg	0@3 Kg

ACKER, TINA Mrs.

1	FUE	0617198564	13 Kg	STND	Checked	Edit
2	FUE	0617198566	14 Kg	STND	Checked	

BRUECKE, FRANK Mr.

Total Combined Weight: 27 Kg

< Previous Next >

**Bag Details** Delete

Passenger: ACKER, TINA Mrs.

Bag Tag: 0617198564

Weight: 13 Kg

Type: STND

Destination: Fuerteventura (FUE)

Status: Checked

Be sure to double check that the bag you are deleting is the same as the tag you are removing.