



## Topic: SkyUp L&F

- Apology letter is available
- DHS manual PIR form
- DHS Rushtags
- No BDO is allowed

Since Airline is not in WT → All cases handled manually:

### **AHL / DPR / OHD / FWD / Cabin Found Items**

For every case:

- Complete the manual form correctly
- Ensure all fields are filled (tag number, passenger details, description, etc.)
- Take a clear photo of the completed report
- Send the report via email to:
  - [a.bogdan@up.family](mailto:a.bogdan@up.family)
  - [lf@skyup.aero](mailto:lf@skyup.aero)
- put on CC:
  - [fra-ll@dhs.aero](mailto:fra-ll@dhs.aero)
  - [adelina.vata@dhs.aero](mailto:adelina.vata@dhs.aero)

### **FWD – Rush Baggage**

- Rush Certificate is REQUIRED
- Complete Rush Certificate
- Upload a photo on Avbis and give it to Gate Agents to hand it over to TRC

Thank you!  
Adelina Vata