



Topic: EasyJet – U2 L&F

Headquarters: LGW

System: WorldTracer

Delivery Company: S&K

- DHS manual PIR form
- Apology letter is available

AHL – Delayed Baggage

- Ensure all fields are completed correctly, special attention to: bagtag number, baggage description, passenger address and contact details.
- RL should be same as shared on FWD message.

DPR – Damaged Baggage

No report should be accepted for:

- Limited Release tags
- small scratches / minor damages
- *Required: age + price of bag
- * FS is the airport of departure (FCO or LIN)

OHD – Unaccompanied Baggage

-should be sent to HDQ (LGW) as FLZ after 5 days of registration.

FWD – Rush Baggage

- U2 has their OWN Rush Tags
- Rush via other airlines is NOT allowed/ rush only with U2 flights
- Rush Certificate is REQUIRED
 - a) For every rush baggage (by DHS or Fraport)
 - b) One Rush Certificate per flight
 - c) After completed, a photo should be uploaded in Avbis and give to Gate Agents to hand over to TRC.

Cabin Found Items

- should be registered in WT and stored to L&F Locker
- should be sent at the end of each month to DHS SV Office and Inform Laura

Thank you!
Adelina Vata