



Topic: Pegasus – PC L&F

Headquarters: SAW

System: WorldTracer

Delivery Company: S&K

- DHS manual PIR form
- Apology letter is available

AHL – Delayed Baggage

- Ensure all fields are completed correctly, special attention to: bagtag number, baggage description and contents, passenger address, contact details etc
- BDO is NOT allowed in the following cases:
 - a) RL is 73: Bag not claimed by passenger where required
 - b) When in AHL/FWD is commented: Excess bag

DPR – Damaged Baggage

No report should be accepted for:

- Limited Release tags
- small scratches / minor damages
- *Required: age + price of bag
- *Information Letter for Minor Damage is available

OHD – Unaccompanied Baggage

-should be sent to HDQ (SAW) as FLZ after 5 days of registration.

FWD – Rush Baggage

- DHS rush tags
- Rush via other airlines is allowed
- Rush Certificate is REQUIRED
 - a) Only for bags rushed by DHS (not from Fraport)
 - b) One Rush Certificate per flight
 - c) After completed, a photo should be uploaded in Avbis and give to Gate Agents to hand over to TRC.

Cabin Found Items

- should be registered in WT and stored to L&F Locker
- should be sent at the end of each month to HDQ – SAW

Thank you!
Adelina Vata