



Topic: TUIfly – X3 L&F

Headquarters: HAJ

System: WorldTracer

Delivery Company: -up to 50km distance – FGS
-over 50km distance -- S&K

- DHS manual PIR form
- Apology letter is available

AHL – Delayed Baggage

- Ensure all fields are completed correctly, special attention to: bagtag number, baggage description, passenger address and contact details
- BDO is allowed for all types of baggages

DPR – Damaged Baggage

No report should be accepted for:

- Limited Release tags
 - small scratches / minor damages
- *Required: age + price of bag

OHD – Unaccompanied Baggage

- Do NOT send baggage to HDQ (HAJ) without consulting with Martin first.
- Babystrollers must NEVER be sent to HDQ. After 4 weeks in HZL, they can be disposed/destroyed by Fraport (in HZL).

FWD – Rush Baggage

- No Rush Certificate required
- DHS rush tags
- Rush via other airlines is allowed

Cabin Found Items

- should be registered in WT and stored to L&F Locker
- should be given at the end of each month to Martin

*If the procedure from JUN26 changes, updates will follow.

Thank you!
Adelina Vata