

DHS NEWSPAPER



WEEKLY 25

STATION: FRA

Terminal 3:

We handled successfully the first flight in Terminal 3.

During the next days you will receive a lot of short instructions to familiarize yourself with terminal 3.

We kindly ask you that you also use the spare time between flights to go over to terminal 3 and have a look around.

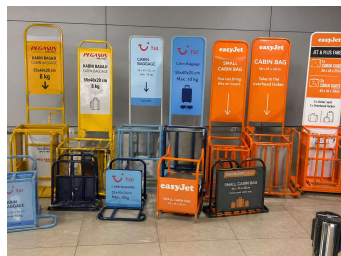


Gate bags:

Kind reminder for all of you to always take a Gate bag with you to the gate.

All needed material must be taken with you to the gate.

It is not permitted to take material in your private bag and take it home.



Sizers:

It is mandatory that you always use the sizers for the specific airlines at the gate and check-in.

In case a sizer is too heavy or lost, please contact the supervisor immediately.

Charging for Hbags:

Thank you all for your amazing work in following airline policies and procedures. For all airlines you are doing an amazing job for hand baggage charges, excess baggage charges etc.

A huge thank you for that and please continue working like that.

Trash in the break room:

As you all have seen already, we have some mice in the terminal.

Please keep the break room clean so no more mice will come.



**SEE SOMETHING,
SAY SOMETHING!**

Staff Member Report - FRA



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