



READ AND SIGN

Revision: 0 | Issued: 26.04.2026

Topic: Oman Air – WY L&F

Headquarters: MCT

System: WorldTracer

Delivery Company: FGS

- WY has their own manual PIR form
- NO Apology letter available

Logo: Oman Air Airline Logo

- Counter must be manned during the arrival

Daily Messages to APTFRA@omanair.com

- DPR and AHL report

15. and end of the month to APTFRA@omanair.com

- MSL and MSF report

OHD:

- Keep them max. 7 days. Before sending them to the HDQ, contact APTFRA@omanair.com

AHL:

- not receiving their bag max. of 5 days notify WY FRA Station

DPR:

- Needs to be checked, not to be accepted if DAMAGED and LIMITED RELEASE on bag tag. If DPR has been made please tell guest to contact Dolfi (Email: weloveluggage@dolfi.de).

- For DPR we need the age of bag and price.

- Normal wear and tear of bag such as zippers and scratches. DPR made only same day arrival unless told otherwise by WY REP.

- For BAGPACKS and poorly packed boxes/ packages there is no liability.

- Fragile no liability.

Cabin finds:

- Most of the time will be managed by WY REP as we are present upon WY 117 arrival.

In case guest has reached baggage counter and noticed left behind item call WY REP 0173 6516517 to cross check item and mention to guests to wait and be patient as we only bring item after Aircraft WY118 departure. No delivery for left behind item.

- We deliver every item such as bag, box, stroller etc.
- We can rush bags with other airlines if needed.
- For rush bags please use DHS rush tag.

Contact WY:

+49 173 6516517

APTFRA@omanair.com