



Topic: AirBaltic – BT L&F

Headquarters: RIX

System: WorldTracer

Delivery Company: S&K Aviation Consulting

- DHS manual PIR form
- Apology letter is available

AHL – Delayed Baggage

- Ensure all fields are completed correctly, special attention to: bagtag number, baggage description, passenger address and contact details
- BDO is allowed for all types of baggages

DPR – Damaged Baggage

No report should be accepted for:

- Limited Release tags
 - small scratches / minor damages
- *Required: age + price of bag

OHD – Unaccompanied Baggage

- should be sent to HDQ (RIX) as FLZ after 5 days of registration.

FWD – Rush Baggage

- No Rush Certificate required
- DHS rush tags
- Rush via other airlines is allowed

Cabin Found Items

- should be registered in WT and stored to L&F Locker
- should be sent at the end of each month to HDQ – RIX

Thank you!
Adelina Vata