



Topic: Introduction To L&F In Terminal 3

Dear All

In this document I would like to summarize the similarities and the differences at L&F between T2 and T3 and share some pictures to prepare you for the upcoming operations there.

Before we start, Terminal 3 has 3 different piers; these are G, H & J. Although we have 3 different piers, there is only 1 centralized main arrival hall.

Videos on how to get around in Terminal 3 have been posted in the FRA DHS Community. These videos show how to:

- get to the terminal from the Skyline station,
- enter the main arrival hall,
- get to the Common Use Counters,
- get to the “Tagesraum”,
- get to the apron in Pier J, including the way to the OPS office.

First the similarities:

Common Use Counters

Just like in Terminal 2, Terminal 3 is equipped with Common Use Counters next to each other – 10 counters. These counters are located centrally between belts 72 and 73:





Day Room (Tagesraum)

On the opposite side from the Common Use Counters, close to the belt 71 you can find the “Tagesraum”. This works the same way like in Terminal 2. The room is locked and can be opened with your airport ID, and the bags will initially be stored here.

UM Pickup

The pickup of the inbound UMs will remain your responsibility. If it is a bridge position, please go to the gate. If it is a remote position, call the Back Office and meet the TRC at position J6 from where the TRC will drive you to the aircraft.

Now the differences:

Rush bag handover to Fraport

Terminal 3 does not have an open “Kodierstelle” where a Fraport employee is sitting and can accept the rush bags from you. At belt 71 there will always be employees from Fraport, who should be informed if you have a rush bag that is ready to be taken and they will take it from you.

Equivalent to DE

Terminal 3 does not have 1 central location like DE in Terminal 2 where you can enter the apron. Pier J and Pier H have one each. In Pier J this is at Gate J6, while in Pier H it is at Gate H8.

On the same side of the arrival hall on which the “Tagesraum” is located, you can walk all the way to belt 75 where you can take the escalator up to the security control. After the security control you can make your way to Pier H or Pier J.

Note: the OPS office is located near position J8.

Inbound Doors

Since the distances are greater than in Terminal 2, and the doors have a different setup – not like in Terminal 2, – the opening of the inbound doors will be assigned to the boarding team; just like in Terminal 1.

IMPORTANT: it is not applicable for the nightstopper doors! The nightstopper doors will need to be opened by you, since there is no gate team at the gate to do so.

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