



## Topic: Centrum Air INAD Form

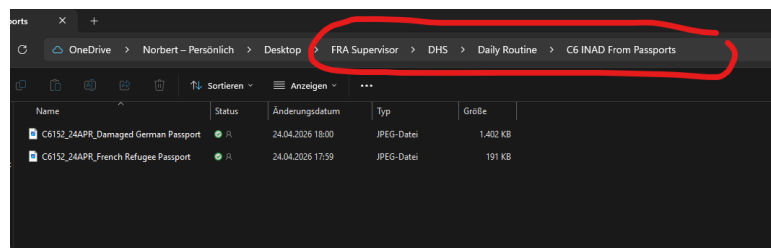
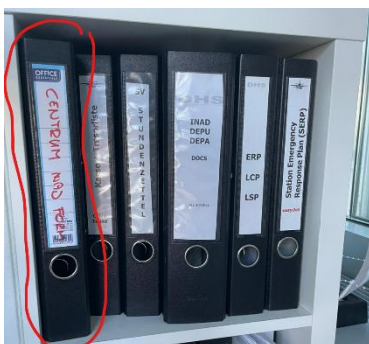
Dear Supervisors and Lead Agents,

Earlier you received the C6 INAD Form as R&S. The purpose of this document is to save ourselves should an INAD be produced. The airline has no visa team or any department to support you with visa related questions. It is our responsibility to check the entry regulations and meet a decision about accepting or denying the passenger. Should you be unsure, please follow internal DHS procedures for escalation.

The INAD form should be used when everything seems good and you decide to accept the passenger, but not all factors are within your control. Today's example: French Refugee Travel Document to TAS, and then to KBL but with KAM Air. According to timatic (TIDFT/TAS/SR in Amadeus) passengers can TQOV at TAS if the connection is within 24h. The connection is not with Centrum Air, so we cannot be 100% that it is confirmed but we checked that she has a ticket to Kabul. We filled in the form and let her sign, so should something happen, the passenger flies at her own risk and pays any penalties herself.

When the passenger's travel document is not sufficient to travel, the passenger should be denied! Even with the INAD From the passenger shall not be accepted.

These forms must be kept in our office, and we need to store a photo of the passport as well. For the forms there is a new binder while for the passport photos there is a new folder on the shared drive – please see attached pictures.



MF CRH2-01  
Ground Operations and Cargo Handling  
Manual

**CENTRUM AIR**  
APPENDIX 4.9: PASSENGER  
COMMITMENT TO REDUCE INAD  
EXPENSES

To airline representative  
\_\_\_\_\_  
(Name, surname)  
From \_\_\_\_\_  
(Name, surname)  
Residing at \_\_\_\_\_  
\_\_\_\_\_  
Passport No \_\_\_\_\_

**COMMITMENT**

Mr. passenger \_\_\_\_\_ of the flight No \_\_\_\_\_ will undertake all airline expenses happened due to the violation of the border rules (destination or transit country), entry refusal and related costs (include the costs of return transportation to Uzbekistan). I have no complaints about the airline staff.

\_\_\_\_\_  
Name  
\_\_\_\_\_  
Signature

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In case of any questions, please let me know!

Norbert