



**READ AND SIGN**

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## Topic: LFI Helping Passengers

Dear all,

I know we are trying to always help passengers to get a fast E-VISA for Turkey.

If passengers arrive at check-in or the gate without a visa, please direct them to the official website if there is time left. Once they present an E-VISA with all the correct information, you may accept them. We will no longer accept standby bags or provide any further assistance.

From now I would like to please stop this help "service", because of this we got yesterday an INAD.

We are nice, but this thing must be done by the passengers.

Thank you!

Regards,

Aquil