



WEEKLY 12

Latest information:

- Iran and Iraq still closed
- Please focus more regarding XBAG and GAEX at the check in and gates. Doing it very well, thanks!
- New boarding pass policy for PC Flights
- HAJJ Season has been started, please follow the rules.

LFI Pax:

- Please always check the visa, e-visas correct, every single information which is wrong can be an INAD.
- To avoid mistakes, please if a staff wanted to bring the family, only until to the gate due to safety reasons.

Reminder:

- Be always punctual. Better to be 5-10mins earlier at the Check in to prepare everything and open on time 😊
- Always be professional!
- No More Seat Changes if no valid reason!

STATION: HAM

- Always ask the Visa Team or your LA/SV if you are not sure!
- Passport control for H4 and PC is mandatory.
- DGR Question, important!
- OPS Team, always be on time before the aircraft will be On Ground and always check the update on flight radar, might be the plane is coming earlier!!
- Always make the Security hold check OPS
- Double Check the last figures with gate and system.
- Please do check the PSM message for inbound flights OPS

Work as a Team, you will feel strong, remember my words!

Thank you for your support 😊 and always feel free to talk with me!

SAFETY:

Staff Member Report - HAM



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