



LFI: INAD on TUI

Dear All

Last week we had an INAD on TUI to HRG, because a passenger was accepted with a Romanian ID.

The "Quick - Reference Chart "Einreisebedingungen" TUIfly" is regularly updated and uploaded to all Non-Schengen TUI flights in Flight Comms. In addition to this a travel document briefing sheet is made available for you on all TUI Non-Schengen flights for nationalities other than German.

Please kindly use these tools at both Check-In and Gate!

At the Check-In

All travel documents must be checked against these tools. For any travel documents or nationalities that are not listed on the two sheets the supervisor needs to be contacted.

At the Gate

Please have them available. Most of the travel documents that we see on TUIfly are German. Before starting the boarding familiarize yourself with the regulations for German citizens, and for any other nationalities use the TUI Non-Schengen Travel Document Briefing Sheet.

Even if passengers have printed boarding passes, check the travel documents against the respective entry requirements.

Thank you!

Norbert