



WEEKLY 18

STATION: FRA

WCBG SSR BAG ON PEGASUS

On Pegasus Airlines you may check in the 8 kgs handbag from the WCHR/WCHS/WCHC customers free of charge.

This helps FRACares as well allowing them to carry less items.

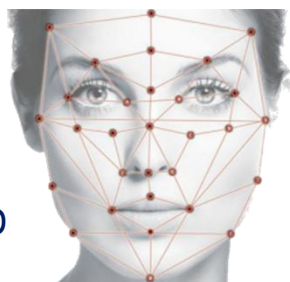
Should you do so, please use WCBG SSR bag (works the same way as BCAR), and please make sure that the WCH passenger has only a small 3 kgs item left with them.



FACIAL IDENTIFICATION OF THE CUSTOMERS

Every customer needs to be clearly identified at both check-in counter and boarding gate.

Please always compare the facial features to the photo that is in the passport or on the ID.



To do so please kindly ask the customers to remove any facial covers, masks or sunglasses.

Should the customer wear a Burqa, please respect the religion and ask a female colleague of yours to help you.



T3 E-LEARNING

Next week some flights are cancelled which will result in more and longer gaps during the shifts.

Please kindly use these gaps next week to finish the T3 e-learning.

This e-learning takes approx. 1,5h.

SAFETY

Staff Member Report - FRA



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SAY SOMETHING!**