



Topic: LFI Boarding Gates with Selfboarding

Dear all,

Regarding the Incident what happened last with one passenger with 2 boarding passes. To handle the gates a bit better.

Better monitoring of self-service boarding gates:

always have a eye on the selfboarding machines, to avoid any mistakes, if some one is peeping to call the passenger direct to the main desk.

One passenger – one boarding pass rule:

Each passenger must scan only one valid boarding pass for their flight. If someone tries to scan more than one boarding pass, you need to stop and check in the system. One passenger can be booked twice but we can only accept one boarding pass.

Thanks!

Regards,

Aquil