



WEEKLY 17

STATION: FRA

EasyJet Ground Handling Change:

Starting from March 1st, Swissport will take over the ramp operations for EasyJet flights. Please always order the busses via Swissport now.

Offloading of Passengers:

If you are offloading passengers with bags at the gate, but they arrive a minute later, please contact the TRC. The TRC can decide if the offloading of the bags takes longer than accepting the passenger.

Timatic:

Travel regulations change pretty fast and easily overnight. Please make sure to check Timatic every time.

Ordering Busses:

Especially on TUI flights the earliest time you can order a bus is -45 STD.

Never order the bus earlier than that for the passenger bus.

For TUI flights the bus must be ordered via the system.

Pegasus Check-In closure:

In case you need to check documents at PC gate and you need the check in open, please make sure to close it asap. Otherwise, the load controller is not able to finalize the flight.

Terminal 3 Training:

Kind reminder for all of you to complete the Terminal 3 Training during your next shifts.

Thank you!

In general a huge thank you to all of you for your great work and amazing performance.

So far we handled 110153 PAX in FRA without any delay caused by us. 😊

SEE SOMETHING, SAY SOMETHING!

Staff Member Report - FRA



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