



## Topic: Second Reminder: Document Control Process for Passengers Traveling with Different PNRs and Another Airlines

Dear Partners,

As previously announced, as part of an operational policy change, **through check-in for separate bookings (merging two different PNRs) fully disabled** in the Departure Control System (DCS) effective from **19 May 2025**.

In line with this change, it is important to pay attention to the following points during **travel document checks**:

- **If the passenger is traveling on two different PNRs** (e.g., DUS–SAW in one PNR and SAW–DXB in another), the applicable travel documentation and entry rules must be checked based on the arrival country of the first sector (e.g., Türkiye).
  - The travel document check must be carried out according to **entry rules for Türkiye**. Since the passenger will be required to enter Türkiye and perform a new check-in process, a valid passport, visa, and other required documents must be presented.
  - If the passenger's travel documents do not meet the entry requirements for Türkiye, they **must not be accepted to the flight**.
  - It is essential that the **Timatic check performed via the DCS system** is completed accurately and thoroughly.
  - Please note that in such cases, passengers should be considered as **"arrival passengers"**, not **"transfer passengers."**
- **If the passenger has an onward flight with another airline** (e.g., SAW–DXB flight with Pegasus Airlines and DXB–XXX flight with another airline);
  - The travel document check must be based on **the final destination served by Pegasus**.
  - In this example, the passenger will be required to **enter the United Arab Emirates at DXB** and check-in again for their onward flight. Therefore, a valid passport, visa, and any other required documents for entry into the UAE **must be presented**.
  - Passengers who are unable to provide the necessary documents **must not be accepted to the flight**.

Should you have any questions or concerns, please do not hesitate to contact [@PEGASUSVISA](#) or [@Travel Documents Coordination](#) regarding travel documents.

Thank you for your cooperation and support.

Regards,  
Aquil



## **READ AND SIGN**

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