



## Topic: Document Control Process for Passengers Traveling with Different PNRs and Another Airlines

Dear Partners,

As previously announced, as part of an operational policy change, through check-in for separate bookings (merging two different PNRs) fully disabled in the Departure Control System (DCS) effective from 19 May 2025.

In line with this change, it is important to pay attention to the following points during travel document checks:

- If the passenger is traveling on two different PNRs (e.g., DUS–SAW in one PNR and SAW–DXB in another), the applicable travel documentation and entry rules must be checked based on the arrival country of the first sector (e.g., Türkiye).
  - The travel document check must be carried out according to entry rules for Türkiye. Since the passenger will be required to enter Türkiye and perform a new check-in process, a valid passport, visa, and other required documents must be presented.
  - If the passenger's travel documents do not meet the entry requirements for Türkiye, they must not be accepted to the flight.
  - It is essential that the Timatic check performed via the DCS system is completed accurately and thoroughly.
  - Please note that in such cases, passengers should be considered as “arrival passengers”, not “transfer passengers.”
  
- If the passenger has an onward flight with another airline (e.g., SAW–DXB flight with Pegasus Airlines and DXB–XXX flight with another airline);
  - The travel document check must be based on the final destination served by Pegasus.
  - In this example, the passenger will be required to enter the United Arab Emirates at DXB and check-in again for their onward flight. Therefore, a valid passport, visa, and any other required documents for entry into the UAE must be presented.
  - Passengers who are unable to provide the necessary documents must not be accepted to the flight.

Should you have any questions or concerns, please do not hesitate to contact @PEGASUSVISA or @Travel Documents Coordination regarding travel documents.

Thank you for your cooperation and support.





**READ AND SIGN**  
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