

DHS NEWSPAPER



WEEKLY 10
HAM

STATION:

Latest information:

- VAC starts in some Cities
- Flights overbooked!
- Timatic for PC, Website is offline, please always ask direct Visa Team or LA/SV.

- OPS Team, always be on time before the aircraft will be On Ground
- Always make the Security hold check
- Double Check the last figures with gate and system.

Reminder:

- Be always punctual. Better to be 10mins earlier at the Check in to prepare everything and open on time 😊
- Refresh accepting UMR
- Refresh accepting WEAP
- Always be professional!
- No More Seat Changes if no valid reason!
- Always ask the Visa Team or your LA/SV if you are not sure!
- Passport control for H4 and PC is mandatory.
- Always ask the passenger with a online boarding pass where is the final destination. 2 PNR or 1 PNR. Really important!
- Always accept only how many KG's is the allowance please! No Tolerance.
- DGR Question, important!

Work as a Team, you will feel strong, remember my words!

Thank you for your support 😊

SAFETY:

Staff Member Report - HAM



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SAY SOMETHING!**