

# DHS NEWSPAPER



## WEEKLY 8

### Latest information:

- Winter is gone! Finally, it were challenging days, but we did it!
- Lost and Found again better, thanks for the help!
- Iran flights will be still cancelled the next days!

### Reminder:

- Be always punctal. Better to be 10mins earlier at the Check in to prepare everything and open on time 😊
- Respect each other, be a team! Good communication is the most important thing between everyone! 😊
- Why I am repeating many things? Only for you that one day you will do it perfect ;-).
- Don't hesitate to ask something, feel always free!
- Always ask the Visa Team or your LA/SV if you are not sure!
- Similar names are common, please be careful!
- Always ask the passenger with a online boarding pass where is the final destination. 2 PNR or 1 PNR. Really important!
- Always accept only how many KG's is the allowance please!

## STATION: HAM

**Work as a Team, you will feel strong, remember my words!**

**Thank you 😊**

### SAFETY:

Staff Member Report - HAM



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**SEE SOMETHING,  
SAY SOMETHING!**