



READ AND SIGN

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LFI: Mandatory Entry/Exit Stamp Check for Single-Entry Visas

Dear all,

Recently, we had an INAD case where passenger was accepted with the single-entry visa that has already been used. We would like to remind you that it is an imperative that you follow the standard procedures for travel document verification at all times and without any exception or shortcut.

Please be aware of the following:

Mandatory Stamp Verification

Single-entry visas (consular or e-visa) must always be verified against passport entry and exit stamps, to make sure that it has not already been used.

Visa validity alone is insufficient; **stamp verification is a mandatory step and cannot be skipped under any circumstances.**

No Assumptions – No Verbal Reliance

Passenger statements are not a valid source of verification.

Verbal confirmation must never replace physical document checks, regardless of passenger confidence, language barriers, or time constraints.

Human Factors Awareness

Experience does not eliminate risk; in fact, it can increase the likelihood of complacency.

Time pressure and stress can impair judgment and lead to procedural deviations.

We must consciously slow down during document checks, even during peak operations.

Thank you for your cooperation!