



READ AND SIGN

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LFI: Mandatory Supervisor/Visa Team Authorisation for Document-Related Overrides

Dear all,

With this LFI we would like to share with you critical learning points related to another INAD case where a passenger was accepted with the passport validity less than 6 months which was not sufficient for their final destination. It is very important that all of us understands that in aviation we are not taking any shortcuts or making decisions based only on our presumptions and without any verification. So, we would like to remind you of the following points:

- Strict Adherence to DCS Alerts – “No Override Without Verification”**

DCS document prompts and warnings are safety and compliance controls, not optional guidance. No document-related DCS alert may be overridden without mandatory authorization from a supervisor or Visa/Document Verification Team.

Overriding a system warning without proper verification constitutes procedural non-compliance.

- Prohibition of Assumption-Based Acceptance**

Passport acceptance **must never be based on assumptions** or partial checks. Entry and transit requirements are **destination-specific** and may include minimum passport validity. A valid passport **does not automatically mean** it is acceptable for all destinations.

- Time Pressure & Stress Management**

Time pressure must **never justify shortcuts** or deviation from procedures. Slow down when system warnings appear. Use available support (supervisors, colleagues, visa teams). Prioritize **correct decisions over fast decisions**.

Thank you!