



WEEKLY 6

Latest information:

- Frozen roads, please be careful!
- Learn from all Incidents in 2025 ☺
- Oversized Baggage Counter in T2 still closed, use the backside one.

INCIDENT HIGHLIGHT:

- If you have a DHS Quittung which has a mistake or the passenger just decided to repack and not to pay, never throw the Quittung, just write VOIDED and inform your SV/LA.
- Tags which need to be throw, please always use the silver containers, don't throw them in the checkin bins.

Reminder:

- Be always punctal. Better to be 10mins earlier at the Check in to prepare everything and open on time ☺
- Respect each other, be a team! Good communication is the

STATION: HAM

most important thing between everyone! ☺

- If problems, feel free to get support from us.
- Avoid mistakes by working more concentrated.
- Always double DOC check at the check in and Gate.
- Similar names are common, please be careful!
- Always ask the passenger with a online boarding pass where is the final destination. 2 PNR or 1 PNR. Really important!

Have a great start for the year 2026!

SAFETY:



**SEE SOMETHING,
SAY SOMETHING!**