

# DHS NEWSPAPER



## WEEKLY 6

## STATION: HAM

### Latest information:

- Frozen roads, please be careful!
- Learn from all Incidents in 2025 😊
- Oversized Baggage Counter in T2 still closed, use the backside one.

### INCIDENT HIGHLIGHT:

- If you have a DHS Quittung which has a mistake or the passenger just decided to repack and not to pay, never throw the Quittung, just write VOIDED and inform your SV/LA.
- Tags which need to be throw, please always use the silver containers, don't throw them in the checkin bins.

### Reminder:

- Be always punctual. Better to be 10mins earlier at the Check in to prepare everything and open on time 😊
- Respect each other, be a team! Good communication is the

most important thing between everyone! 😊

- If problems, feel free to get support from us.
- Avoid mistakes by working more concentrated.
- Always double DOC check at the check in and Gate.
- Similar names are common, please be careful!
- Always ask the passenger with a online boarding pass where is the final destination. 2 PNR or 1 PNR. Really important!

**Have a great start for the year 2026!**

### SAFETY:

Staff Member Report - HAM



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SAY SOMETHING!**