Topic: Pegasus – Wrong payment method used by collecting payments in DCS

Dear all,

Lately we have had a lot of issues with payments not collected correctly in DCS.

Please be careful when collecting payment in DCS and always double check if the correct payment method and correct flight number are used.
When pax wants to pay with card, only card payment should be used as a payment method. When both cash and card payment methods are selected, regardless if the EC card is swiped, DCS takes cash as a payment, which leads to missing money since the passenger was not charged at all. **You must only select one payment method.**

Please be aware that your mistake is your responsibility.

Thank you for your cooperation!
Elena