

DHS NEWSPAPER



WEEKLY 3

NEW: WEEKLY NEWS TO KEEP EVERYONE UPDATED

Rush Bag Procedure at the Gate:

- Always cross check with Ramp Agent (yellow rush bags in eagle)
- Ramp will send you Tagnumber to double check
- Ramp Agent will tell you the tagnumber which can be changed to green

Important:

If you change Rush Bag on green without confirmation, the ramp agent is not able to check the bags because the loaders are loading the bag directly because its green in the system. **WORSE CASE** due to no info: We have to offload all bags again and the delay goes on gate because ramp agent received from loader info about too many bags.

Ontime:

- Please remember that your shift is starting at the office, not at the check in counters
- Late staff can disrupt check-in, boarding, and departure timelines
- Being on time supports safety, accountability, and operational reliability

STATION: MUC

- Flights operate on strict schedules, delays impact safety and on-time performance.
- Being late affects team coordination and workload for your SVs and colleuages

SEE SOMETHING,



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SAY SOMETHING!