

Security Bulletin – 02/2025

Subject: Altea CM – Auto Document Check (ADC)

Effective: 11 December 2025

Introduction:

This *security bulletin* explains how to manage check-in operations, in Amadeus Altea CM, after the activation of the **Auto Document Check (ADC)** feature, implemented to ensure that passengers hold, at the time of departure, the necessary travel documentation to enter their destination country.

ADC has been designed to work in a similar way to interactive regulatory checks as soon the required information is collected on the **“Travel Information Screen”**.

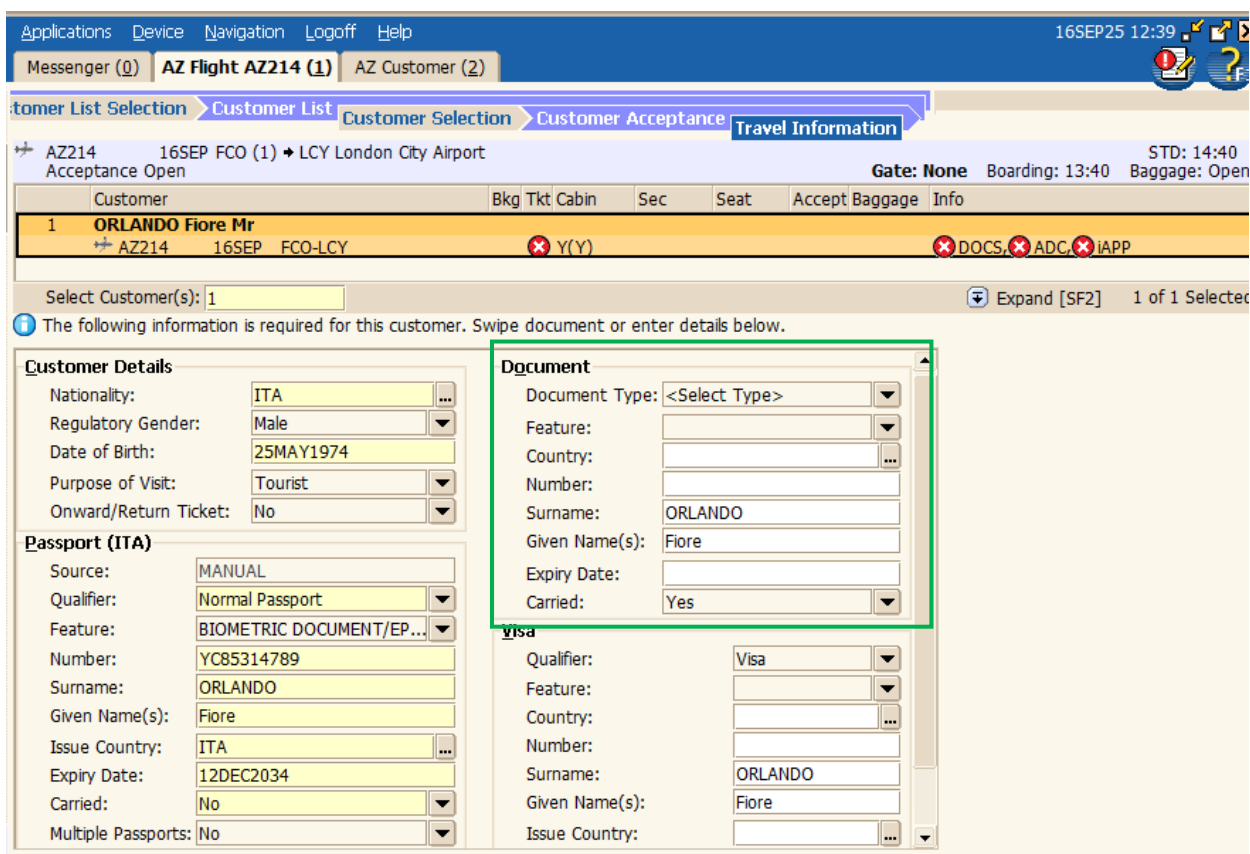
Procedure:

During check-in, the **“Travel Information Screen”** may already be pre-filled with passport information from the reservation. Nevertheless, **always swipe** the passport to update all mandatory fields. If swiping is not possible, manually enter the missing data.

Mandatory fields are highlighted in yellow and must be completed.

Additional document such as Permanent Resident Card, Refugee, Military Identity Card, Facilitation Document, etc. can be added from the **“Document”** box.

If you are aware that the passenger holds a Visa or Permanent Resident Card, this data should be entered at the same time as the passport data.



The screenshot shows the Amadeus Altea CM interface. At the top, there's a navigation bar with 'Applications', 'Device', 'Navigation', 'Logoff', and 'Help'. Below it, a status bar shows '16SEP25 12:39' and some icons. The main area has tabs for 'Customer List Selection', 'Customer List', 'Customer Selection', 'Customer Acceptance', and 'Travel Information'. The 'Travel Information' tab is active, showing flight details for AZ214 on 16SEP from FCO to LCY. Below this, a table lists customer information for Orlando Fiore. A green box highlights the 'Document' section, which includes fields for Document Type, Feature, Country, Number, Surname, Given Name(s), Expiry Date, and Carried status. Below this, the 'Passport (ITA)' and 'Visa' sections are visible, each with their respective fields.

ADC Fields

ADC activation results in the following **new fields** being displayed on the Travel Information Screen.

- **Purpose of Visit**
- **Onward/Return Ticket**
- **Document Qualifier**
- **Document Feature**

→ **Purpose of Visit**

The correct purpose of visit **shall always be selected** from the drop-down menu:

- **Business:** Passenger is on a duty trip and will return to his home country
- **Immigration:** Passenger is allowed to immigrate into the destination country
- **Studies:** Passenger has written permission to study or to go to school in the destination country
- **Tourist:** Passenger is travelling on holiday
- **Work:** Passenger has written permission to work in the destination country

The screenshot shows a form titled 'Customer Details' and 'Passport (IND)'. The 'Purpose of Visit' field is highlighted with a green box, and its dropdown menu is open, showing options: Tourist, Business, Immigration, Studies, Tourist (highlighted), and Work. Other fields include Nationality (IND), Gender (Male), Date of Birth (13JAN1981), Country of Residence (IND), Onward/Return Ticket, Qualifier (Normal), Feature, Number, Surname (ALPHA), Given Name(s) (Bravo), Issue Country, Expiry Date, and Carried (Yes).

Note: Immigration/Studies/Work require additional documents, such as a visa, work or study permit. Always check that they are available and enter them correctly.

→ **Onward/Return Ticket**

The presence of the onward/return ticket is deduced from the itinerary of the passenger.

This field can be used to force the Onward/Return indicator to 'Yes' in case of a separate onward/return ticket.

| Customer Details | |
|-----------------------|-----------|
| Nationality: | IND |
| Gender: | Male |
| Date of Birth: | 13JAN1981 |
| Country of Residence: | IND |
| Purpose of Visit: | Tourist |
| Onward/Return Ticket: | No |
| Passport (IND) | |
| Qualifier: | Normal |
| Feature: | |
| Number: | |
| Surname: | ALPHA |
| Given Name(s): | Bravo |
| Issue Country: | |
| Expiry Date: | |
| Carried: | Yes |

→ **Document Qualifier**

The document qualifier is part of the **“Passport”**, **“Document”** and **“Visa”** menu.

It allows to select the specific document type used for travel.

Note: The **“Qualifier”** field shown under the **“Document”** information screen will only be activated when document type **“Other”** is selected.

Passport (IND)

| | |
|----------------|---------------------|
| Qualifier: | Normal Passport |
| Feature: | Diplomatic Passport |
| Number: | Emergency Passport |
| Surname: | Normal Passport |
| Given Name(s): | Official Passport |
| Issue Country: | Service Passport |
| Expiry Date: | Special Passport |
| Carried: | Temp Passport |
| | VIP Passport |

Document

| | |
|----------------|-----------------------------------|
| Document Type: | Other |
| Qualifier: | |
| Feature: | Alien Certificate of Registration |
| Country: | APECBusinessTravelCard |
| Number: | BI_105 |
| Surname: | BirthCertificate |
| Given Name(s): | CertificateOfCitizenship |
| Expiry Date: | CertificateOfIdentity |
| Carried: | CertificateOfIndianStatus |
| | CertificateOfNaturalization |

Visa

| | |
|----------------|------------------|
| Qualifier: | Visa |
| Feature: | Visa |
| Country: | VISA_AUS_ETA |
| Number: | Visa_ShorePass |
| Surname: | Visa_TransitPass |
| Given Name(s): | Visa_USA_A1 |
| Date of Issue: | Visa_USA_A2 |
| Issue City: | Visa_USA_A3 |
| Issue Country: | Visa_USA_A4 |
| Expiry Date: | |
| Carried: | Yes |

→ Document Feature

The default of the field "feature" is always **"machine readable"**.

→ change to **"biometric"** in case of a biometric document, marked with this symbol



→ or **"Digital photo"** for documents with a digital photograph.

Passport (IND)

Qualifier: Normal Passport

Feature: **BIOMETRIC DOCUMENT/EPASSPORT**

Number:

Surname:

Given Name(s): DIGITAL PHOTO DOCUMENT

Issue Country:

Expiry Date:

Carried: Yes

Once all data has been submitted, Altea will perform a regulatory check through **TIMATIC** and provide one of the following main responses:

- **OK to Board**
- **Do Not Board**
- **Conditional**

The response pop-up will include an additional description supporting the outcome of the regulatory checks performed:

OK to Board

Warning

ADC Performed for Customer: JAMES LEBRON MR - ADC Successful - OK to Board
Flight: AZ866 18SEP25 FCO-TUN

1. Travel Document Validity

- Travel documents must be valid for the duration of stay.

2. Visa Requirements

- British nationals do not need a visa for a maximum of 3 months.

OK

Qualifier: Normal Passport

Feature: 112345678

Number: JAMES

Surname: Lebron

Given Name(s):

Issue Country: GBR

Expiry Date: 14APR2029

Carried: Yes

Bearer Dependant: BEARER

Multiple Passports: No

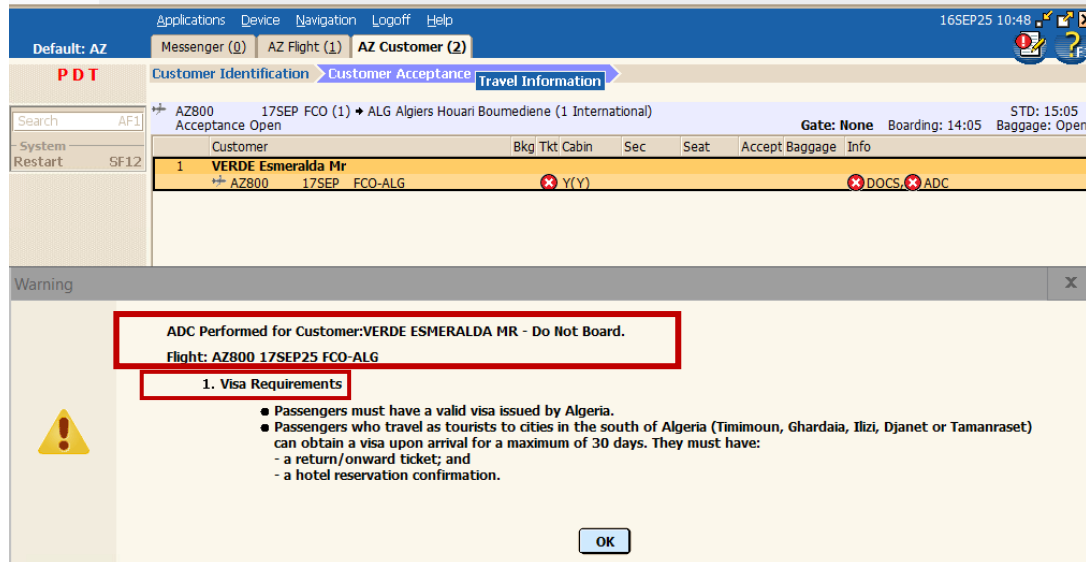
Expiry Date: Carried: Yes

You can swipe: PSPT Visa

Advanced Options [F2] Confirm Skip Customer Back

Do Not Board

A **“Do Not Board”** response will be prompted if the correct documentation for the country of destination is missing:



Warning

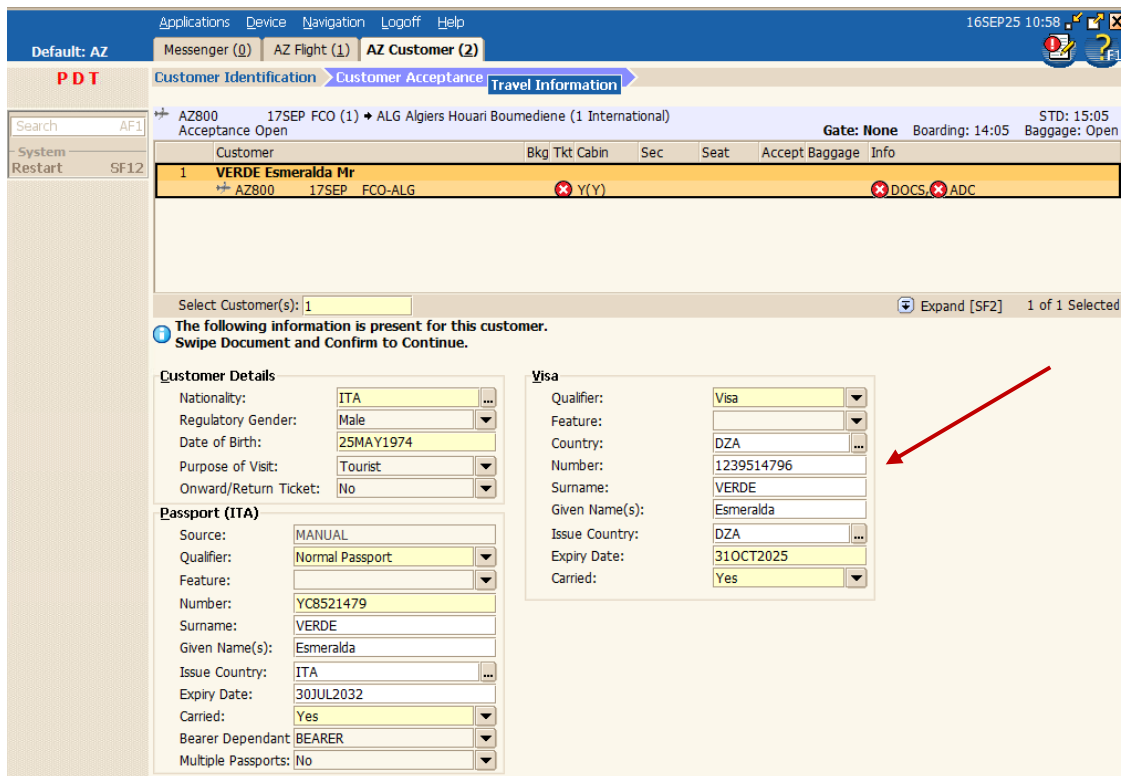
ADC Performed for Customer: VERDE ESMERALDA MR - Do Not Board.
Flight: AZ800 17SEP25 FCO-ALG

1. Visa Requirements

- Passengers must have a valid visa issued by Algeria.
- Passengers who travel as tourists to cities in the south of Algeria (Timimoun, Ghardaia, Ilizi, Djanet or Tamanrasset) can obtain a visa upon arrival for a maximum of 30 days. They must have:
 - a return/onward ticket; and
 - a hotel reservation confirmation.

OK

If additional documentation (i.e. visa, PRC) can be provided by the passenger, a new ADC request will be triggered after submission of the new travel document information, and an updated ADC response is returned by the system.



Default: AZ

Messenger (0) AZ Flight (1) AZ Customer (2)

PDT

Customer Identification Customer Acceptance Travel Information

Search AF1

System Restart SF12

AZ800 17SEP FCO (1) → ALG Algiers Houari Boumediene (1 International)

Gate: None Boarding: 14:05 STD: 15:05 Baggage: Open

| Customer | Bkg | Tkt | Cabin | Sec | Seat | Accept | Baggage | Info |
|----------------------|-----|-------|-------|---------|------|--------|---------|------|
| 1 VERDE Esmeralda Mr | → | AZ800 | 17SEP | FCO-ALG | Y(Y) | DOCS | ADC | |

Select Customer(s): 1 Expand [SF2] 1 of 1 Selected

The following information is present for this customer. Swipe Document and Confirm to Continue.

Customer Details

Nationality: ITA

Regulatory Gender: Male

Date of Birth: 25MAY1974

Purpose of Visit: Tourist

Onward/Return Ticket: No

Passport (ITA)

Source: MANUAL

Qualifier: Normal Passport

Feature:

Number: YC8521479

Surname: VERDE

Given Name(s): Esmeralda

Issue Country: ITA

Expiry Date: 30JUL2032

Carried: Yes

Bearer Dependant: BEARER

Multiple Passports: No

Visa

Qualifier: Visa

Feature:

Country: DZA

Number: 1239514796

Surname: VERDE

Given Name(s): Esmeralda


Issue Country: DZA

Expiry Date: 31OCT2025

Carried: Yes

Warning
X

ADC Performed for Customer: VERDE ESMERALDA MR - ADC Successful - OK to Board
Flight: AZ800 17SEP25 FCO-ALG



1. Travel Document Validity
 - Travel documents must be valid for at least 6 months upon arrival.
2. Return/Onward Ticket Information
 - Visitors without a return/onward ticket could be refused entry.
3. Yellow Fever Vaccination Requirements
 - Passengers must have a yellow fever vaccination certificate if in the last 6 days they have been in Angola, Argentina, Benin, Bolivia, Brazil, Burkina Faso, Burundi, Cameroon, Central African Rep., Chad, Colombia, Congo, Congo (Dem. Rep.), Cote d'Ivoire, Ecuador, Equatorial Guinea, Ethiopia, French Guiana, Gabon, Gambia, Ghana, Guinea-Bissau, Guinea, Guyana, Kenya, Liberia, Mali, Mauritania, Niger, Nigeria, Panama, Paraguay, Peru, Senegal, Sierra Leone, South Sudan, Sudan, Suriname, Togo, Trinidad and Tobago, Uganda or Venezuela.

ADC Override

The ADC responses must be strictly observed. Nevertheless, there are exceptions that are not considered completely by ADC.

If you assume that passenger is allowed to travel, refer directly to TIMATIC and check the travel rules carefully **with the support of the Centrale di Sicurezza Aerea** (Security Desk) +39 06 6562 5000, in order to verify if the passenger is allowed to travel **and receive the authorization to perform the Override**.

When performing the override, always insert a comment in the "Authoriser" field: **OK 25000** specifying the reason for the authorization.


Important: in case of violation against applicable immigration rules, the airline faces a fine.

Conditional

When a **"Conditional"** response is returned by the system, the agent shall carefully review the conditions shown in the response pop-up (see green-highlighted box in the example below) before confirming that these are met by selecting the option **"YES"**.

Information
X

ADC Performed for Customer: SINGH PATEL MR - Conditional to Board.
Flight: AZ800 17SEP25 FCO-ALG



1. Visa Requirements

- Passengers must have a valid visa issued by Japan.
- Passengers with a residence card issued by Japan do not need a visa if they have stayed outside of Japan for a maximum of 1 year. If they stayed outside of Japan for more than 1 year, they must also have a re-entry permit issued by Japan.
- Passengers with a special permanent resident certificate issued by Japan can stay outside of Japan for a maximum of 2 years.
- Passengers with a passport can transit through Tokyo Tokyo Intl (Haneda) without a visa for a maximum of 72 hours and can obtain a Shore Pass upon arrival if they have a confirmed onward ticket to a third country. They must not be subject to entry restrictions and not fall under any of the grounds for denial of landing defined in the Immigration Control and Refugee Recognition Act.

They must:

- arrive and depart from the same airport; and
- have sufficient funds to cover their stay.

- Passengers with a passport can transit without a visa for a maximum of 3 days and obtain a Transit Pass upon arrival if they have a confirmed onward ticket to a third country. They must have sufficient funds to cover their stay, arrive and depart from an airport or seaport located within the same group below.

- Group A:
Airports: Narita (NRT), Haneda (HND), Nagoya (NGO), Niigata (KIJ), Komatsu (KMQ) and Yokota (OKO).
Seaports: Tokyo, Yokohama, Niigata and Nagoya.

- Group B:
Airports: Osaka (KIX), Nagoya (NGO) and Komatsu (KMQ).
Seaports: Osaka, Kobe and Nagoya.

- Group C:
Airports: Fukuoka (FUK), Nagasaki (NGS), Kumamoto (KMJ), Kagoshima (KOJ), Naha (OKA) and Kadena (DNA).
Seaports: Hakata (Fukuoka), Shimonooseki and Naha (Okinawa).

- Group D:
Airport: Chitose (CTS).
Seaports: Tomakomai, Otaru, Hakodate and Muroran.

NOTE: Only HND (Terminal 2 International Flights Areas and Terminal 3) and KIX are open 24 hours. Passengers cannot stay overnight in the transit areas of other airports.

Can you confirm that the condition(s) is/are met?



If the required conditions are met and confirmed the final **ADC status** will be displayed in the View Customer Screen as “ADC Status - Conditional OK”:

The screenshot shows the ITA Airways Security interface. At the top, there's a navigation bar with 'Applications', 'Device', 'Navigation', 'Logoff', and 'Help'. Below it, a status bar shows '16SEP25 16:33'. The main menu includes 'Messenger (0)', 'AZ Flight (1)', and 'AZ Customer (2)'. The 'Customer Identification' tab is active, showing 'Customer Acceptance' and 'Customer Record' sub-tabs. The flight details are: AZ792, 17SEP, FCO (1) to HND Tokyo International Haneda (3). The gate is 'None', boarding is at 13:55, and the standard time (STD) is 14:55. The baggage status is 'Open'. The customer list shows one customer: 1. SIGNH Patel Mr, with flight A, AZ792, 17SEP, FCO-HND, and a status of Y(Y). Below this, there's a search bar for 'Select Customer' and 'Select Flight(s): A'. The 'All Flights Timing Information' section shows the flight details and times: STD 14:55, STA 10:25+1. The 'ADC Check Status' section shows the flight details and the status 'ADC STATUS - Conditional OK', which is highlighted with a green box. The 'Baggage Details' section shows 'No Baggage Details'. The 'Boarding Pass Print Details' section shows the flight details and the status 'Boarding Pass: Not printed, Print Channel: None'. The 'Customer Details' section is at the bottom.

ADC Responses

In addition to the three main responses returned by ADC, there are other internal statuses which can be shown in Alteia CM.

| Status | Description |
|--------------------|--|
| Not Required | ADC is Not Required |
| Not Performed | ADC is Not Performed |
| Ok to Board | ADC status is OK to Board |
| Conditional Not OK | ADC status is Conditional and conditions are not confirmed |
| Conditional OK | ADC status is Conditional and conditions are confirmed |
| Do Not Board | ADC status is Do Not Board |
| Bypassed | ADC is Bypassed |
| Data Error | ADC resulted in an Error |
| Not Applicable | ADC status is not relevant |

ADC Error Icon

The Error icon "ADC" is displayed in the CP table when ADC status is one of the following:

- Not Performed
- Conditional Not OK
- Do Not Board
- Data Error

✈ 7S9025 15JAN CDG ➔ LHR London Heathrow

Acceptance Open

Gate: None Boarding: 09:30 Ba

| | Customer | Bkg | Tkt | Cabin | Sec | Seat | Accept | Baggage | Info |
|---|-------------|--------|---------|-------------------|-----------------------------|------|--------|----------------|-------|
| 1 | ALPHA Bravo | | | | | | | | |
| A | ✈ 7S9025 | 15JAN | CDG-LHR | ✖ | Y(Y) | | | | |
| B | ✈ 7S9026 | 15JAN | LHR-YYZ | ✖ | Y(Y) | | | | ✖ ADC |
| Select Customer: | | 1 | | Select Flight(s): | | A,B | | ⬇ Expand [SF2] | |
| Select customer to view corresponding record. Refine the 'All Categories' display with F2 function. | | | | | | | | | |
| ADC Check Status | | | | | | | | | |
| | | 7S9025 | 15JAN | CDG-LHR | ADC STATUS - Conditional OK | | | | |
| | | 7S9026 | 15JAN | LHR-YYZ | ADC STATUS - Do not Board | | | | |

Deleting data in the Travel Information Screen will set the ADC status to "**Not Performed**" and the red ADC-Icon will appear again.

Bypassed

If the Customer's nationality matches the destination country, the ADC response is **Checks Bypassed – Returning National**. The check only applies when the customer travels from point to point on a single leg flight with a non-expired passport.

Applications



Device

Navigation

Logoff

Help

16SEP25 12:56



Default: AZ

Messenger (0)

AZ Flight AZ214 (1)

AZ Customer (2)

PDT

Customer Identification

Customer Acceptance

Customer Record

Search

AF1

AZ214

16SEP FCO (1) → LCY London City Airport

Acceptance Open

Gate: None

Boarding: 13:40

STD: 14:40

Baggage: Open

Customer

Bkg

Tkt

Cabin

Sec

Seat

Accept

Baggage

Info

1

WOLF Virginia Mrs

A

→ AZ214

16SEP

FCO-LCY

✖

Y(Y)

Select Customer:

1

Select Flight(s):

A

Expand [SF2]

1 of 1 Selected

Select customer to view corresponding record. Refine the 'All Categories' display with F2 function.

All Flights Timing Information

AZ214

16SEP

FCO-LCY

STD 14:40

STA 16:15

ADC Check Status

AZ214

16SEP

FCO-LCY

ADC STATUS - Checks Bypassed

Manually Updated. Authorised By - Returning National

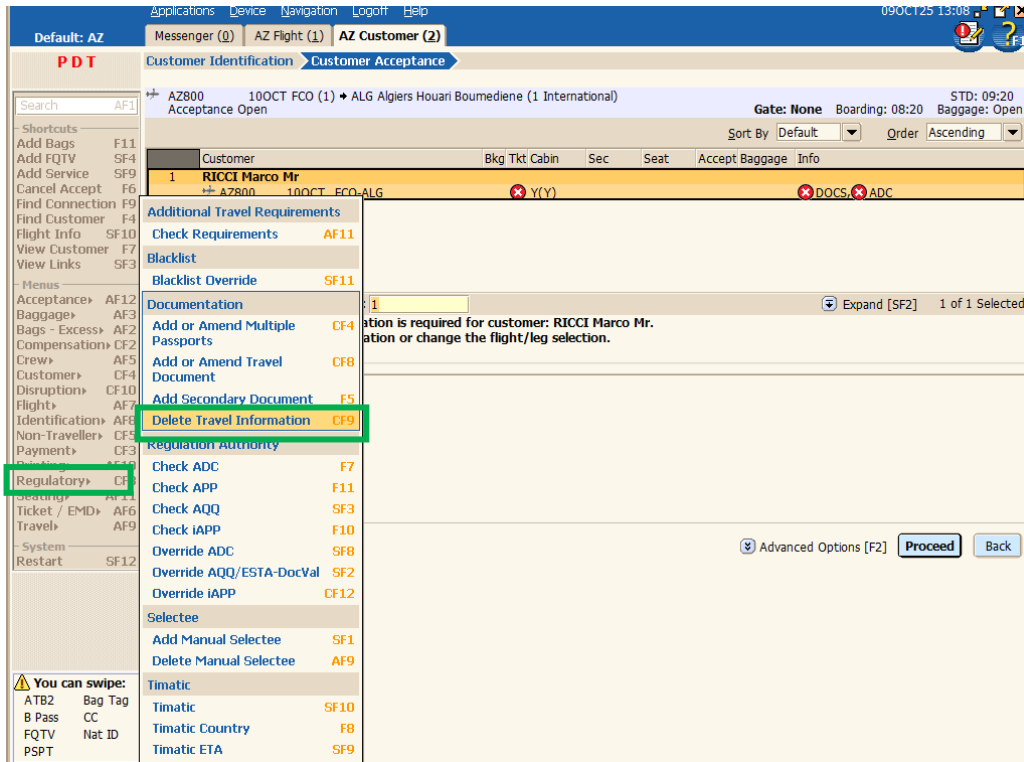
Delete Travel Information

Document data must be deleted in the following cases:

- A different type of document has been entered than the one used by the passenger (e.g. Passport data is entered instead of Refugee Travel Document or a National ID-card stored at time of reservation instead of the passport presented at check-in)
- The system does not respond properly although all mandatory data has been entered.

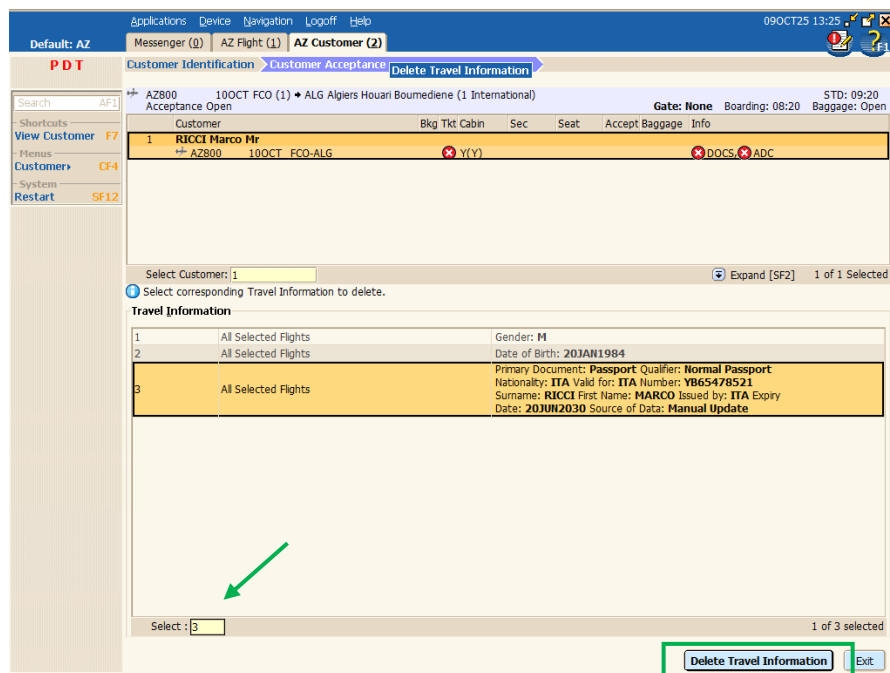
In this case proceed as follows:

→ Go to "Customer Details" - select "Regulatory", then "Delete Travel Information"



The screenshot shows the ITA Airways Security application interface. The top navigation bar includes 'Applications', 'Device', 'Navigation', 'Logout', and 'Help'. The main menu on the left lists various options like 'PDT', 'Search', 'Shortcuts', 'Add Bags', 'Add FQTV', 'Add Service', 'Cancel Accept', 'Find Connection', 'Find Customer', 'Flight Info', 'View Customer', 'View Links', 'Menus', 'Acceptance', 'Baggage', 'Bags - Excess', 'Compensation', 'Crew', 'Customer', 'Disruption', 'Flights', 'Identification', 'Non-Traveller', 'Payment', 'Regulatory', 'Ticket / EMD', 'Travel', 'System', and 'Restart'. The 'Regulatory' option is highlighted. The main content area shows 'Customer Identification' and 'Customer Acceptance' tabs. The 'Customer Acceptance' tab is active, displaying a list of customers. The customer 'RICCI Marco Mr' is selected. The 'Delete Travel Information' option is highlighted in the 'Regulatory' menu.

- Enter the list number of the travel document that must be deleted and confirm with "Delete Travel Information"
- Press "Exit" to leave the screen.



The screenshot shows the ITA Airways Security application interface. The top navigation bar includes 'Applications', 'Device', 'Navigation', 'Logout', and 'Help'. The main menu on the left lists various options like 'PDT', 'Search', 'Shortcuts', 'View Customer', 'Menus', 'Customer', 'System', and 'Restart'. The 'View Customer' option is highlighted. The main content area shows 'Customer Identification' and 'Customer Acceptance' tabs. The 'Customer Acceptance' tab is active, displaying a list of customers. The customer 'RICCI Marco Mr' is selected. The 'Delete Travel Information' option is highlighted in the 'Regulatory' menu. The 'Delete Travel Information' screen is displayed, showing a list of travel documents. A green arrow points to the 'Delete Travel Information' button.



→ Press "Proceed" and enter the new/applicable travel document. "Confirm" will trigger a new ADC check.

Applications Device Navigation Logoff Help

Default: AZ Messenger (0) AZ Flight (1) AZ Customer (2)

PDT

Customer Identification Customer Acceptance Travel Information

Search AF1

System Restart SF12

AZ800 10OCT FCO (1) → ALG Algiers Houari Boumediene (1 International)

Gate: None Boarding: 08:20 STD: 09:20 Baggage: Open

| Customer | Bkg Tkt Cabin | Sec | Seat | Accept Baggage | Info |
|------------------|---------------|-------|---------|----------------|-----------|
| 1 RICCI Marco Mr | → AZ800 | 10OCT | FCO-ALG | Y(Y) | DOCS, ADC |

Select Customer(s): 1 Expand [SF2] 1 of 1 Selected

The following information is present for this customer. Swipe Document and Confirm to Continue.

Customer Details

Nationality: ITA

Regulatory Gender: Male

Date of Birth: 20JAN1984

Purpose of Visit: Tourist

Onward/Return Ticket: No

Passport (ITA)

Source: MANUAL

Qualifier: Normal Passport

Feature:

Number: YB65478521

Surname: RICCI

Given Name(s): Marco

Issue Country: ITA

Expiry Date: 20JUN2030

Carried: Yes

Bearer Dependence: BEARER

Multiple Passports: No

Visa

Qualifier: Visa

Feature:

Country:

Number:

Surname: RICCI

Given Name(s): Marco

Issue Country:

Expiry Date:

Carried: Yes

Advanced Options [F2] Confirm Skip Customer Back

You can swipe: PSPT Visa

Note: Altea DCS does not overwrite the travel document automatically if a different document type is entered but registers it as an additional travel document. Therefore, make sure to delete the document data first before entering the new document. Otherwise, this may result in ADC error responses.

Through Check-in

The ADC response for an onward flight is verified at the time of check-in **for the entire itinerary**.

Note: If the operating carrier of the onward flight is same as the prime flight and the passenger transaction is retrieved by the transit station (i.e. FCO), the ADC response is updated to **Bypassed – Trusted upline station**.

Applications Device Navigation Logoff Help

Default: AZ Messenger (0) AZ Flight AZ896 (1) AZ Customer (2)

PDT

Customer List Selection Customer List Customer Selection Customer Acceptance Customer Record

Search AF1

System Restart SF12

AZ896 17SEP FCO (1) → CAI Cairo International (2)

Gate: None Boarding: 11:40 STD: 12:40 Baggage: Open

| Customer | Bkg Tkt Cabin | Sec | Seat | Accept Baggage | Info |
|-------------------------|---------------|---------|---------|----------------|----------|
| 1 COLOMBO Cristoforo Mr | → AZ896 | 17SEP | FCO-CAI | Y(Y) | 001 30H |
| A → AZ609 | 16SEP | JFK-FCO | Y(Y) | 001 30A | From JFK |
| B → AZ896 | 17SEP | FCO-CAI | Y(Y) | 001 30A | From JFK |

Select Customer: Select Flight(s): A,B Expand [SF2] 1 of 1 Selected

Select customer to view corresponding record. Refine the 'All Categories' display with F2 function.

All Flights Timing Information

| Flight | Date | Origin | Destination | STD | STA |
|--------|-------|--------|-------------|-------|---------|
| AZ609 | 16SEP | JFK | FCO | 16:05 | 06:40+1 |
| AZ896 | 17SEP | FCO | CAI | 12:40 | 16:55 |

ADC Check Status

| Flight | Date | Origin | Destination | ADC STATUS |
|--------|-------|--------|-------------|---|
| AZ609 | 16SEP | JFK | FCO | ADC STATUS - Not Applicable |
| AZ896 | 17SEP | FCO | CAI | ADC STATUS - Checks Bypassed Manually Updated. Authorised By - Trusted Upline Station |

AQQ Check Status

| Flight | Date | Origin | Destination | AQQ STATUS |
|--------|-------|--------|-------------|--|
| AZ609 | 16SEP | JFK | FCO | AQQ STATUS - OK to Board |
| AZ896 | 17SEP | FCO | CAI | ESTA/DocVal STATUS - OK - Not applicable |
| AZ896 | 17SEP | FCO | CAI | AQQ STATUS - Checks not required |



When an inbound through check-in request is received from a partner airline, the trusted partner check is initiated. If the carrier is trusted, the ADC response is updated to **Bypassed – Trusted Partner**:

7S9026 10MAR LHR → YYZ Toronto Lester B. Pearso STD: 11:30
Acceptance Open Gate: None Boarding: 10:45 Baggage: Not Open

| Customer | Bkg | Tkt | Cabin | Sec | Seat | Accept | Baggage | Info |
|------------------------|-----|-----|-------|------|--------|--------|---------|------------------|
| 1 JOEL James Mr | | | | | | | | |
| A 6X7868 10MAR NCE-LHR | | | | Y(Y) | | ✓ | | |
| B 7S9026 10MAR LHR-YYZ | | | | Y(Y) | 002 9H | ✓ | | ✗ DOCS, From NCE |

Select Customer: [1] Select Flight(s): A,B Expand [SF2] 1 of 1 Selected

Select customer to view corresponding record. Refine the 'All Categories' display with F2 function.

ADC Check Status

| Customer | Bkg | Tkt | Cabin | ADC STATUS |
|----------------------|-----|-----|-------|---|
| 6X7868 10MAR NCE-LHR | | | | ADC STATUS - Not Applicable |
| 7S9026 10MAR LHR-YYZ | | | | ADC STATUS - Checks Bypassed Manually Updated. Authorised By - Trusted Partner |

Ad-hoc ADC Checks

ADC also allows the possibility to perform *ad-hoc* ADC checks, out of the regular check-in process. After retrieving the passenger's name, select the **"Regulatory"** option from the sidebar menu and then click on **"Check ADC"**:

Applications Device Navigation Logoff Help 16SEP25 16:49

Default: AZ Messenger (0) AZ Flight (1) AZ Customer (2)

PDT Customer Identification Customer Acceptance

Search AF1

Shortcuts:
Add Bags F11
Add FQTV SF4
Add Service SF9
Cancel Accept F6
Find Connection F9
Find Customer F4
Flight Info SF10
View Customer F7
View Links SF3

Menus:
Acceptance AF12
Baggage AF3
Bags - Excess AF2
Compensation CF2
Crew AF5
Customer CF4
Disruption CF10
Flights AF7
Identification AF8
Non-Traveller CF5
Payment CF3
Printing AF10
Regulatory CF8
Seating AF11
Ticket / EMD AF6
Travel AF9
System SF12
Restart

AZ770 17SEP FCO (1) → DEL Delhi Indira Gandhi International (3)
Acceptance Open Gate: None Boarding: 12:55 Baggage: Open

Sort By Default Order Ascending

| Customer | Bkg | Tkt | Cabin | Sec | Seat | Accept | Baggage | Info |
|---------------------|-----|-----|-------|------|------|--------|---------|---------------|
| 1 NERI Marco Mr | | | | | | | | |
| AZ770 17SEP FCO-DEL | | | | Y(Y) | | ✗ | | ✗ DOCS, ✗ ADC |

Additional Travel Requirements
Check Requirements AF11
Blacklist
Blacklist Override SF11
Documentation
Add or Amend Multiple Passports CF4
Add or Amend Travel Document CF8
Add Secondary Document F5
Delete Travel Information CF9
Regulation Authority
Check ADC F7
Check APP F11
Check AQQ SF3
Check IAPP F10
Override ADC SF8
Override AQQ/ESTA-DocVal SF2
Override IAPP CF12
Selectee
Add Manual Selectee SF1
Delete Manual Selectee AF9
Timatic
Timatic SF10
Timatic Country F8
Timatic ETA SF9

Customer: NERI Marco Mr.
ation or override the ticket requirement.

Expand [SF2] 1 of 1 Selected

Advanced Options [F2] Proceed Back

You can swipe:
ATB2 Bag Tag
B Pass CC
FQTV Nat ID
PSPT

This does not trigger the check-in process, as the validation of the status is activated only upon a check-in request.