

DHS NEWSPAPER



WEEKLY 4

STATION: HAM

Latest information:

- Monitors will be updated and you may change the screens via FIDS the app.

- Please check again and again the documents correctly, ask SV/LA, ask the Visa Team to avoid some mistakes.

INCIDENT HIGHLIGHT:

2 Passengers with different PNR were accepted with only 1 PNR.

- always check twice the documents and the name which is on the boarding pass and passport. Similar names are always in countries.

Enjoy the work and respect each other!
Questions during the shift, feel free to ask 😊

- During boarding check proper the documents to stop these kind of mistakes and correct it.

SAFETY:

Reminder:

- Check the cabin bags allowance proper, mark them on the boarding pass.
- Open the counters on time.
- If you can't take a break of 30mins then take 2 times 15mins.
- Problems? Then feel free to talk with me.

Staff Member Report - HAM



Powered by

SafetyCulture

**SEE SOMETHING,
SAY SOMETHING!**