



WEEKLY 4

Latest information:

- Monitors will be updated and you may change the screens via FIDS the app.

INCIDENT HIGHLIGHT:

2 Passengers with different PNR were accepted with only 1 PNR.

- always check twice the documents and the name which is on the boarding pass and passport. Similar names are always in countries.
- During boarding check proper the documents to stop these kind of mistakes and correct it.

Reminder:

- Check the cabin bags allowance proper, mark them on the boarding pass.
- Open the counters on time.
- If you can't take a break of 30mins then take 2 times 15mins.
- Problems? Then feel free to talk with me.

STATION: HAM

- Please check again and again the documents correctly, ask SV/LA, ask the Visa Team to avoid some mistakes.

Enjoy the work and respect each other!
Questions during the shift, feel free to ask 😊

SAFETY:

Staff Member Report - HAM



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SAY SOMETHING!**