

Valid from Nov 18th, 2025

PRIORITY SERVICES AIRPORT

HOLDERS	ELIGIBILITY	CHECK-IN priority desk	SEAT CHANGE Free of Charge*	BAGGAGE tag priority	TICKETING priority desk	TRANSFER priority desk	FAST TRACK	BOARDING priority boarding	EXTRA BAGGAGE in addition to the allowance provided according to the destination and service class	STAND BY LIST priority	BAGGAGE CLAIM priority	LOST & FOUND priority desk
BUSINESS CLASS	Ticket ITA Airways boarding pass	YES	YES	YES	YES	YES	YES	YES	n.a	n.a.	YES	YES
PREMIUM ECONOMY	Ticket ITA Airways boarding pass	YES	YES	YES	YES	YES	n.a.	YES	n.a	n.a.	YES	YES
SMART CORPORATE Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	n.a.	YES	YES	YES	YES	n.a.	n.a.	YES	YES	YES
SMART BUSINESS CLUB Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	YES	n.a.	YES
PLUS Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back seat	YES	YES	YES	n.a.	YES	1 PC	YES	YES	YES
PLUS CORPORATE Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back seat	YES	YES	YES	YES	YES	1 PC	YES	YES	YES
PLUS BUSINESS CLUB Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back seat	YES	YES	YES	n.a.	YES	1 PC	YES	YES	YES
FREQUENT TRAVELER Miles&More Program	Card (virtual) M&M program ITA Airways boarding pass	YES	n.a.	n.a.	n.a.	n.a.	YES only from FCO-LIN and Germany	n.a.	1 PC (excluded light fare)	YES	n.a.	n.a.
PREMIUM Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back and standard seat	YES	YES	YES	YES	YES	1 PC	YES	YES	YES
PREMIUM CORPORATE Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back and standard seat	YES	YES	YES	YES	YES	1 PC	YES	YES	YES
PREMIUM BUSINESS CLUB Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES back and standard seat	YES	YES	YES	YES	YES	1 PC	YES	YES	YES
SENATOR Miles&more Program	Card (virtual) M&M program ITA Airways boarding pass	YES	YES all seats, excluded Economy comfort seat (excluded light fare)	YES	YES	YES	YES	YES	1 PC	YES	YES	YES
EXECUTIVE Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES all seats, excluded Economy comfort seat	YES	YES	YES	YES	YES	1 PC+ Golf equipm.	YES	YES	YES
EXECUTIVE CORPORATE Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES all seats, excluded Economy comfort seat	YES	YES	YES	YES	YES	1 PC+ Golf equipm.	YES	YES	YES
EXECUTIVE BUSINESS CLUB Volare Program	Card (virtual) Volare program ITA Airways boarding pass	YES	YES all seats, excluded Economy comfort seat	YES	YES	YES	YES	YES	1 PC+ Golf equipm.	YES	YES	YES
HON CIRCLE Miles&more Program	Card (virtual) M&M program ITA Airways boarding pass	YES	YES all seats, excluded Economy comfort seat	YES	YES	YES	YES	YES	1 PC+ Golf equipm.	YES	YES	YES
ECONOMY COMFORT SEAT	ITA Airways boarding pass Reservation (PNR)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	YES	n.a.	n.a.	n.a.	n.a.

ITA Airways American Express credit cards*Updated Nov 18th, 2025*

CO-BRANDED CARD HOLDERS	FAST TRACK	PRIORITY BOARDING	EXTRA BAGGAGE
ITA Airways American Express credit card	NO	YES	2 Vouchers per year
ITA Airways Gold American Express credit card	YES	YES	1 PC
ITA Airways Platinum American Express credit card	YES	YES	1 PC
ITA Airways American Express supplementary credit card	NO	YES	NO
ITA Airways Gold American Express supplementary credit card	NO	YES	NO
ITA Airways Platinum American Express supplementary credit card	NO	YES	NO

Benefits are valid with flight sold and operated by ITA Airways

Valid from Nov18th 2025

LOUNGE ACCESS POLICY

HOLDERS	ITA AIRWAYS LOUNGE FCO (Piazza di Spagna) (Hangar Lounge) LIN (Runway Lounge) CTA (Piazza Vincenzo Bellini)	THIRD PARTY LOUNGE (Airport or Star Alliance lounge)	PARTNER LOUNGE (Lufthansa Group)
BUSINESS CLASS ITA AIRWAYS	Flight operated by ITA Airways. Access is also allowed for Domestic flights in Economy Class if in connex from/to International flights in Business Class. NO GUEST	Flight operated by ITA Airways. Access is also allowed for Domestic flights in Economy Class if in connex from/to International flights in Business Class. NO GUEST	Flight operated by ITA Airways NO GUEST
BUSINESS CLASS LUFTHANSA GROUP	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) NO GUEST	n.a.	n.a.
BUSINESS CLASS UNITED AIRLINES	Flight operated by UA NO GUEST	n.a.	n.a.
FFP VOLARE EXECUTIVE PER SEMPRE EXECUTIVE PREMIUM	Flight operated by ITA Airways, LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or UA GUEST: 1 + 2 Children (under the age of 18)	Flight operated by ITA Airways GUEST:1	Flight operated by ITA Airways or LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) GUEST: 1 + 2 Children (under the age of 18)
FFP MILES & MORE (LH-LX-SN-OS) HON CIRCLE	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways GUEST: 1+ partner + children (under the age of 18)	Flight operated by ITA Airways GUEST:1	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways GUEST: 1+ partner + children (under the age of 18)
FFP MILES & MORE (LH-LX-SN-OS) SENATOR	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways GUEST: 1+ children (under the age of 18)	Flight operated by ITA Airways GUEST:1	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways GUEST: 1+ children (under the age of 18)
FFP MILES & MORE (LH-LX-SN-OS) FREQUENT TRAVELLER	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways NO GUEST EW travelling with SMART fare only NO GUEST	n.a.	Flight operated by LHG (LH-LX-SN-OS-4Y-EN-WK-EW-VL) or ITA Airways NO GUEST EW travelling with SMART fare only NO GUEST
FFP MILEAGEPLUS (UNITED AIRLINES) PREMIER GOLD PREMIER PLATINUM PREMIER 1K UNITED GS UNITED GS-EXECUTIVE CIRCLE	Flight operated by ITA Airways or United Airlines GUEST:1	n.a.	n.a.
STAR ALLIANCE GOLD MEMBERS	Flight operated by LH-LX-SN-OS-VL 1 GUEST Runway Lounge (LIN) flight operated by LH-LX-SN-OS-VL-EN 1 GUEST	n.a.	n.a.
ITA Airways GOLD American Express	Flight sold and operated by ITA Airways 2 vouchers per years NO GUEST	n.a.	n.a.
ITA Airways PLATINUM American Express	Flight sold and operated by ITA Airways GUEST:1	n.a.	n.a.
ITA Airways Managerial staff	Flight operated by ITA Airways GUEST:1	Flight operated by ITA Airways GUEST:1	Flight operated by ITA Airways GUEST:1
Member of Italian Parliament	Flight operated by ITA Airways GUEST:1	n.a.	n.a.

GUEST: have to be on the same flight of the customer entitled

Charter Flights: Executive/Premium Volare and Hon/Senator M&M, can access ITA Airways and Third Parties lounge if departing with Charter flights operated by ITA Airways. Business Class passengers can not access lounge.