



Topic: Overbooked Pegasus Flights

Hey everyone,

I wanted to let you know about a little change we've made because of the system update. Many of you have noticed that we can't check in passengers for just one leg anymore.

For example, if a passenger is flying from HAM to SAW to BEY, we can't just click on HAM and SAW, we need to check in the passenger all the way to BEY. So, if a passenger says they can enter SAW and will do a visa there, that's not possible anymore.

This means that if a flight is overbooked and the last passengers with onward flights are arriving at the end, we can't accept them as standby. The leader needs to contact guest control, and they need to be rebooked directly. I've also made a complaint about this bug, but I mentioned to Pegasus already that if it will not be changed, we won't accept anyone manually the passengers.

Thank you!

If you have any question regarding this, please feel free to ask!

Regards,

Aquil