



Topic: About baggage damage before check-in

Dear Partners,

During the check-in process for our guests, baggage inspection and damage assessment must be carried out with greater care. Any damage identified must be added to the DCS system.

We would like to emphasise that the damage information entered must be shared with our guest.

Please make sure, that you inspect the bag carefully, if there is a damage already, please register it as LRT in the system that you receive the bag already as damage. Also inform the passenger that there is a damage.

Thank you!

Regards,

Aquil