



**READ AND SIGN**  
Revision: 0 | Issued: 30.09.2025

## Topic: New SSR HLUG

Dear all,

Beginning 01.10.2025 TUI will introduce the SSR HLUG (Hand Luggage). This SSR must be added when passengers drop their hand luggage (trolleys) off at the check-in.

Please see the official communication from TUI attached below.



# TUI Airline Ground Operations

## Information Notice

<b>Title:</b>	GoNow – Introduction of new SSR (HLUG)	<b>Reference:</b> GOIN25-045
<b>Validity date:</b>	01 OCT 2025 – Until Further Notice	
<b>To:</b>	All Stations	
<b>From:</b>	Maarten Oppelaar, Technology Specialist	
<b>Applicability:</b>	TOM-BY / JAF-TB / TFL-OR / TUI-X3	
<b>References:</b> (If Applicable)	N/A	

Dear partner,

We would like to inform you of a new procedure regarding checking in hand baggage for GoNow stations: **HLUG**

Starting **October 1<sup>st</sup> 2025**, we will introduce the new SSR HLUG. The SSR HLUG is available in GoNow in the F7 – Services screen and **check-in agents are required to add this SSR against each passenger that checks-in their hand baggage during check in.**

**Service Details**

Service or Fee:	SSR Hand Luggage (HLUG)
Passengers:	
Segments:	
Total Price:	€0,00 EUR
Notes:	

This new procedure allows us to keep better track of the number of hand baggage items (e.g. trolleys) that have been checked in, giving the gate agent visibility before boarding on how much cabin baggage can still be expected.

The total number of hand baggage items that have been checked in can be found in the **Cabin Service Area report** in the Reports section.

Manifested	Description	Count
SSR Code		-----
00KG	00KG Hold Baggage	14
ECON	Economy	17
PARA	Parachute / Paraglider	3
SKIS	Ski	3
INF	Infant	1
50KG	50KG Hold Baggage	3
NOML	NoMeal	17
GOLF	Golf Clubs	3
DIVE	Diving baggage	3
BIKE	Bicycle	3
SURF	Surfing equipment	3
HLUG	Hand Luggage	2
AVIH	Animal in Hold	3
PETC	Pet in Cabin - Flex Bag	3

There is no change in how checked in hand baggage should be handled. It remains mandatory for all handling staff to reconfirm with affected passenger that any Dangerous Goods (e.g lithium batteries) which are accepted for transport in cabin but not for transport in hold are removed from the checked in hand baggage and will be always carried by passengers in the cabin.

Feel free to reach out via [gopsprojects@tuifly.com](mailto:gopsprojects@tuifly.com) in case of any questions on the above.

Kind regards,  
TUI Airline Ground Operations