



Inactive Bagtags iPort

Hello all,

We currently have a lot of issues with inactive bagtags in iPort.
When you are at the gate, please always check the **inactive bags** list.

Where to check if we have inactive bags:

The screenshot shows the iPort interface for flight EJU 1992 on 31 AUG from FRA to LIN. The flight status is 'Open for CheckIn'. Below the flight details, there are tabs for 'Interactive pax lists', 'Baggage lists', and 'Other lists'. Under 'Baggage lists', the 'Inactive bag tags' dropdown is selected, and the 'Get list' button is visible. The total number of inactive bags is shown as 5.

How to reactivate:

The screenshot shows the 'Add connection data for baggage only' dialog box. It contains fields for flight details (EJU, 1992, 31AUG, FRA, LIN) and an 'Add' button. Below this is the 'Add Bag Tag' section with fields for Type (Pieces), Pcs, kg, Destination (LIN), At gate, and Limited Release. The 'Total pooled weight' is 19. The 'Bag Tag Overview' table shows two tags: 1P534057 (Active) and 1P520539 (Inactive). The 'kg' field for the inactive tag is circled in red. The 'Activate' button is also circled in red. At the bottom, there are 'Refresh', 'Delete all active tags', and 'Close' buttons, with the 'Close' button circled in red.

Thank you!

Laura



Read and Sign
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