



READ AND SIGN
Revision: 0 | Issued: 26.08.2025

Topic: Refugee Passports

Dear all,

This is a very important reminder as again staff accepted at the check in and at the gate refugee passports with e-visa instead of consulate visa in the passport.

I would also like to remind you to read Timatic carefully please see an example of what went wrong here:

**Apis Table Header

Geschlecht:	APIS NAME:	APIS SURNAME:	Geburtsdatum::
Frau	ZAHRA	YAKUBI	17/10/1998
Nationalität:	Art des Ausweises:	Ausgestellt in (Land):	
Afghanistan	**Titre de Voyage	Germany	
Nummer des Ausweises:	**Expiry Date of Document:	Visa/Residency Document:	
ZZ6612RTW	03/06/2026	Yes <input type="radio"/> No <input checked="" type="radio"/>	
Timatic Response:	Show Extra Timatic Info		
No	TIM Info		
Please write an explanation to continue check-in			
pax has online visa and also have printed vis			

Absolutely not acceptable! Timatic is literally screaming NOOOO and agent is continuing with accepting e-visa



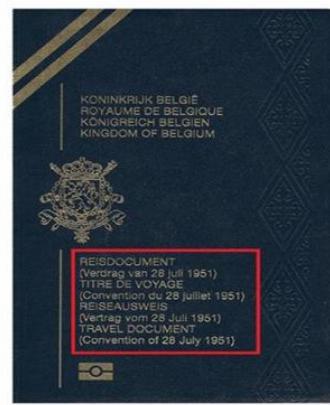


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REFUGEE PASSPORTS!

- All refugee passports can enter Turkiye **with only valid consular sticker visa inside the passports. (Except Latvia and Estonia Travel documents)**
- Refugee passports are **not valid** with an **E-visa**.
- Refugee passports have various phrases on them or on the biopages ; *Travel Document, Titre De Voyage, Refugee, Asylum, Alien's exc.* **Passports with these phrases cannot enter Turkiye without a consular visa.**



NOT ACCEPTED!!!



ACCEPTED