

### Topic: GAXB

Dear All

Recently we are facing the issue more often on Pegasus that passengers miss the check in times and show up at the gate with their suitcases.

I would like highlight, if the passenger brings more or bigger bags to the gate, they need to pay the GAXB service in all cases (even if they missed the check in but in their ticket they had bag allowance)!

GAXB SSR needs to be added and the 70€ must be collected from the passenger!

Slightly different but relevant topic: preboarding. Please always use the preboarding areas of the gate effectively. If passengers are there before you arrive, send them out!

Preboarding all passengers before the actual boarding gives you more time to solve possible issues (like GAXB) beforehand, and you won't have to deal with everything last minute.

Select Baggage

Select Seat

Select Catering

Select Flex  
(Flexible Ticket)

Select In-Flight  
Entertainment

Add Special  
Service

Booking Reference No.: **AUMYS9**

[Please click for SSR Information](#)

Flight

SSR Group

SSR Code

Name - Surname

ALL

GAXB - \*\*From/To INT/TR-INT

☒ Select Passenger  
☒ ALL  
☒ ELENA MARKOVA

\*\*New SSR Explanation / Rejection Comment

Gatechecked bag

Add SSR

Price Summary

ELENA MARKOVA

Frankfurt-Antalya 05.06.2023 PC5036

GAXB BAG

70,00 EUR

Total Price (Flight +  
Additional Service)  
**70,00 EUR**

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Continue For Payment