

Topic: GAXB

Dear All

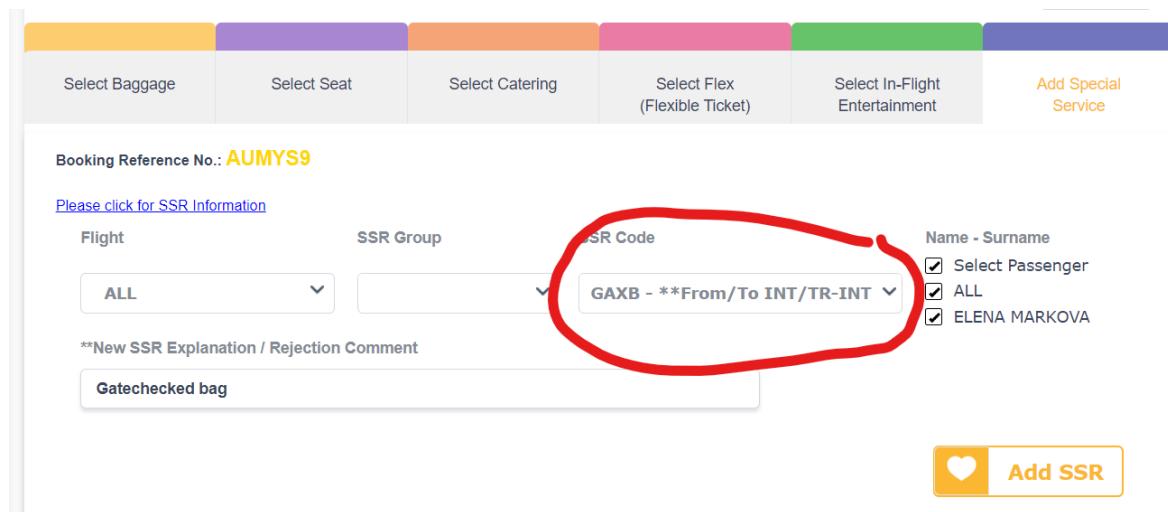
Recently we are facing the issue more often on Pegasus that passengers miss the check in times and show up at the gate with their suitcases.

I would like highlight, if the passenger brings more or bigger bags to the gate, they need to pay the GAXB service in all cases (even if they missed the check in but in their ticket they had bag allowance)!

GAXB SSR needs to be added and the 70€ must be collected from the passenger!

Slightly different but relevant topic: preboarding. Please always use the preboarding areas of the gate effectively. If passengers are there before you arrive, send them out!

Preboarding all passengers before the actual boarding gives you more time to solve possible issues (like GAXB) beforehand, and you won't have to deal with everything last minute.



Booking Reference No.: **AUMYS9**

Please click for SSR Information

Flight	SSR Group	SSR Code	Name - Surname
ALL		GAXB - **From/To INT/TR-INT	<input checked="" type="checkbox"/> Select Passenger <input checked="" type="checkbox"/> ALL <input checked="" type="checkbox"/> ELENA MARKOVA

**New SSR Explanation / Rejection Comment

Gatechecked bag

Add SSR

Price Summary

ELENA MARKOVA		Frankfurt-Antalya 05.06.2023 PC5036		GAXB	BAG	70,00 EUR	
						Total Price (Flight + Additional Service)	
						70,00 EUR	

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