



Topic: “No” Timatic Response On Pegasus

Dear All

If Acente's Timatic Response is “No”, the passenger cannot be accepted, unless the Pegasus Visa Team approves it.



Effective immediately, every time when the timatic response says “No” the case needs to be escalated to the Pegasus Visa Team and the passenger can be accepted only if the Visa Team confirmed it.

Thank you for your cooperation!

Norbert