



Topic: Important Points for Passengers Traveling to Türkiye

Dear Partners,

Thank you for the actions taken following our previous announcement regarding Türkiye entry rules.

As we review the INAD cases in August, we see that the same careful checks must continue during the busy summer season. Based on recent findings, we kindly ask all teams to strictly follow the procedures listed below:

- 1) If TIMATIC returns a “NO” result for any reason, agents **must not take initiative to override or proceed with check-in**. No comments such as “**DOC OK, OK, VOA**” should be entered.
- 2) Passports labeled with terms such as CONVENTION 1951, CONVENTION 1954, ALIENS, TITRE DE VOYAGE or similar, are not ordinary passports. These **documents issued for refugees always require a consular visa or a valid Turkish residence permit**. Please ensure that the visa requirements have been thoroughly checked.
- 3) Passengers holding passports from the following countries have a higher risk of INAD status due to frequent non-compliance: **AFG (Afghanistan), PAK (Pakistan), SYR (Syria), YEM (Yemen), EGY (Egypt), ZWE (Zimbabwe), NGA (Nigeria), and CHN (China)**. Please ensure that all documents are carefully checked before accepting these passengers for travel.

These controls are critical to avoid penalties, delays, and operational complications.

Thank you in advance for your continued cooperation and support.

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