



READ AND SIGN

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Topic: Same Bagtag on 2 different bags

On flight EZY3264, two checked-in suitcases were not loaded onto the aircraft because they had identical baggage tags. Due to the matching tag numbers, the baggage handling system could not clearly identify or differentiate the bags, which caused them both to be automatically held back for manual inspection. As a result, neither bag was loaded onto the flight.



To prevent such occurrences in the future, ensure that baggage tags are verified for uniqueness during check-in. Please always double check bagtag, passport and boarding pass.

This mistake at the check in can lead to:

- Security risk
- Lost or mishandled baggage
- Delays and workload increase

THANK YOU